

**GOVERNMENT OF PUDUCHERRY
ELECTIONS DEPARTMENT**

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"Greater Participation for a Stronger Democracy"

No.1/CEO/Webcasting/GEPLA/2026-*235*

Puducherry, dt. 19.02.2026

NOTICE INVITING TENDER

Sub : Provision of GPS Devices on vehicles on hiring basis –
Quotation called for rates - Reg.

...

Sealed quotations are invited for the provision of GPS Devices for vehicles deployed for Sector Officer, EVM transportation, Flying squads in connection with the General Elections to Puducherry Legislative Assembly, 2026, on the terms and conditions mentioned in the annexure.

2. The sealed quotations superscribing "QUOTATION FOR PROVISION OF GPS DEVICES IN VEHICLES - GEPLA 2026" should reach the undersigned on or before 27/02/2026 at 5.00 PM and the same will be opened on 28/02/2026 at 11.00 AM.



(B. THILLAIVEL)

DEPUTY CHIEF ELECTORAL OFFICER

Encl: As above.

Annexure

Introduction:

The Chief Electoral Officer, Puducherry invites bids from the Companies/Agencies/Firms who deal with the GPS Based Vehicle Tracking Solution for General Elections to Puducherry Legislative Assembly, 2026.

The GPS Based Vehicle Tracking Solution will have to be fitted for all the vehicles that will carry the EVM/VVPAT/Election material and Flying squad proposed to be engaged during General Elections to Puducherry Legislative Assembly, 2026, in all four regions of the UT of Puducherry (Puducherry, Karaikal, Mahe and Yanam regions).

Installation of the vehicle tracking systems/solutions (Approx. 500 GPS Devices, subject to change on requirements) to be commissioned to the vehicles engaged by all ROs Offices located in Puducherry, Karaikal, Mahe and Yanam regions in the UT of Puducherry.

Detailed Scope of work:

Dedicated GPS Based Vehicle Tracking Solution will be installed through GPS device in the vehicles hired / Rented / Owned /appointed by Returning Officer(s)/District Election Officer(s)/Chief Electoral Officer, Puducherry for Flying squads and vehicles meant for movement/transportation of election material/EVM's/VVPAT's/ Election Staff designated to various destinations/polling booths and to the designated collection centers as directed from time to time by election authorities or an officer acting on his behalf, so as to track and monitor the movement of election duty vehicles on real time basis.

These systems will constantly update the real-time location, movement, speed, and other critical information about vehicle to the Election department on a web platform accessible by Mobile/Desktop/Laptop. Election officials can also access various reports such as route history, idling time, over speeding route deviation and geo fencing based on requirement. This is a complete automated system which does not require manpower or operator presence. The system will aid in preventing misuse of vehicle and also facilitate easy dispatch of vehicle based on location proximity during emergency.

The successful bidder has to undertake the vehicle tracking services of election duty vehicles from the date of announcement of the code of conduct till the completion of Election process, with the installation of the necessary hardware with suitable proven web based link along with the supply of other related items like SIM and manpower without damaging the electrical circuit of vehicle.

The vendor has to deploy sufficient manpower to all the regions of the UT of Puducherry for attending the complaints then and there.

The vendor has to provide necessary training to the required Officials in all regions who are involved in monitoring the vehicle tracking software. Segmentation of total devices into multiple zones to be accessed by a separate user credential. The vendor shall provide real time reports of vehicle in operation, history, route taken, deviation from route, delay and trip reports, etc.

Vehicle Tracking System should be available in web platform as well as mobile application (Both Android & iOS). It is desired that the supporting Software and its Database of Web & Mobile Application for the Vehicle Tracking System to be set up and hosted by the successful bidder on the Server within the Geographic Boundary of India.

Execution of Non-Disclosure Agreement:

Due to security reasons, the successful bidder (SB) is required not to disclose that they are bidding for this assignment, or in any way disclose that they are performing this assignment to any third party without the consent of the Nodal Officer or the Contracting Authority. Each of the SB will also be required to sign a Non-Disclosure Agreement (Appendix-1) with the Client and there may be civil and criminal penalties in case of breach of the agreement.

Rate for the supply of GPS Devices on hiring basis for fixing in the vehicles used for the General Elections to Puducherry Legislative Assembly, 2026 in the UT of Puducherry.

Sl. No.	Description of the requirements	No. of locations	Rate per Devices	
			For 45 days on rental basis (Rs.)	On Daily rental basis (Rs.)
1	Supply, Installation, Commissioning and Monitoring of GPS based Vehicle Tracking System for General Elections to Puducherry Legislative Assembly, 2026 in the UT of Puducherry (including Commissioning / Training and Manpower for service support)	500 GPS devices required (approx.) all the regions of UT of Puducherry (viz., Puducherry, Karaikal, Mahe and Yanam region). (subject to change as per field situation)		

Terms and Conditions:**Payment**

If demanded, 25% of payment will be made on Commissioning of GPS in vehicles on pro-rata basis.

100% or Balance amount of Payment will be released on successful completion of work to the entire satisfaction.

Penalty:

If the complaint not addressed within 6 hours, reduction will be made for an amount equivalent to 2 days amount for the each device.

APPENDIX – 1

NON-DISCLOSURE AGREEMENT (NDA)

For GPS-Based Vehicle Tracking System - General Elections to Puducherry Legislative Assembly, 2026

WHEREAS, the Chief Electoral Officer (CEO), Elections Department, Union Territory of Puducherry ("the Client") has invited bids for the provision of GPS Devices on vehicles on hiring basis for Sector Officers, EVM transportation, Flying squads and election duty vehicles in connection with the General Elections to Puducherry Legislative Assembly, 2026 ("the Project"); and

WHEREAS, the successful bidder ("the Service Provider") shall be entrusted with real-time location data, movement patterns, vehicle routes, timing, and operational information relating to critical election infrastructure and personnel; and

WHEREAS, such information is of an extremely sensitive nature and disclosure thereof could compromise election security, endanger personnel, or violate the integrity of the electoral process; and

WHEREAS, the parties recognise the necessity of appropriate confidentiality and data protection for this Project;

NOW THEREFORE, the Service Provider hereby enters into this Non-Disclosure Agreement with the Client on the following terms and conditions:

1. DEFINITIONS

1.1 "Confidential Information" means all data, information, reports, logs, credentials and configurations generated or accessed by the Service Provider in performing services under the Project, including:

- a. Real-time and historical GPS location data of election duty vehicles;
- b. Vehicle movement patterns, routes, destinations, timing and frequency;
- c. Speed, idling times, route deviations and geofencing alerts;
- d. Identity and scheduling of election officials and personnel;
- e. Deployment plans and operational strategies;
- f. System passwords, API keys, encryption keys and authentication credentials;
- g. Server configurations, database structures and technical infrastructure details;
- h. Reports, dashboards and analyses related to vehicle tracking;
- i. The fact that the Service Provider is bidding for or performing this Project (unless authorised in writing by the Client).

1.2 "Confidential Information" does NOT include information that:

- a. Is publicly available through no fault of the Service Provider;
- b. Is rightfully received from a third party without breach of confidentiality;
- c. Is independently developed by the Service Provider without reference to the Confidential Information, as evidenced by written records.

1.3 "Disclosure" means sharing, transmitting, storage, backup or access of Confidential Information to any unauthorised person or entity, whether oral, written or electronic.

1.4 "Breach" means any unauthorised Disclosure, use, access, loss, or compromise of Confidential Information.

1.5 "Service Provider Personnel" means all employees, contractors, subcontractors, agents and third parties engaged by the Service Provider to deliver Project services.

1.6 "Client Authority" means the Chief Electoral Officer, Nodal Officer, ECI representatives and any other authorised official designated by the CEO.

2. CONFIDENTIALITY OBLIGATIONS

2.1 Non-Disclosure

The Service Provider shall maintain in strict confidence all Confidential Information and shall not:

- a. Disclose Confidential Information to any unauthorised person or entity, except as permitted in Section 2.3;
- b. Use Confidential Information for any purpose other than performing its contractual obligations;
- c. Copy, reproduce or derive new information from Confidential Information without prior written consent of the Client;
- d. Permit Service Provider Personnel or third parties to access Confidential Information except as strictly necessary to perform services;
- e. Use Confidential Information for marketing, product development, competitive benchmarking or case studies without explicit written approval.

2.2 Return and Destruction of Data

Upon Project termination or request by the Client Authority:

- a. The Service Provider shall, within 5 calendar days, deliver all Confidential Information (including copies, backups and archives) to the Client;
- b. The Service Provider shall, within 10 calendar days thereafter, securely delete all copies from its systems using standard deletion methods or encryption key destruction;
- c. The Service Provider shall provide the Client with a written Certificate of Data Destruction (signed by an IT or security officer) within 15 calendar days, certifying completion of deletion;
- d. The Service Provider shall retain no copy of Confidential Information unless expressly authorised in writing by the Client for archival purposes, and then only in encrypted form.

2.3 Permitted Disclosure

Confidential Information may be disclosed only to:

- a. Client Authority: Elections Department officials and authorised election staff who require access to monitor the Project;
- b. Service Provider Personnel: Only those with genuine operational need and subject to written NDAs;
- c. Law Enforcement: Only if required by valid court order or ECI direction, and only after:
 - i. Providing written notice to the Client (unless legally prohibited);
 - ii. Disclosing only the minimum legally required;
- d. Approved Sub-Contractors: Only with prior written Client approval and subject to identical NDAs, with the Service Provider remaining liable.

2.4 No Licence Granted

Disclosure does not grant any licence or ownership right in the Confidential Information. All intellectual property rights remain vested in the Client.

3. DATA OWNERSHIP AND RIGHTS

3.1 Exclusive Ownership

All Confidential Information, including GPS data, logs, reports, analytics and databases, shall be the exclusive property of the Client. The Service Provider acquires no ownership or interest in the data.

3.2 Intellectual Property

All intellectual property rights in election-related data, reports and analytics shall vest exclusively in the Client. The Service Provider waives all claims to such intellectual property.

3.3 Permitted Use

The Service Provider may access and use Confidential Information only for performing its contractual obligations. Any other use requires prior written Client consent.

4. SECURITY AND DATA PROTECTION

4.1 Reasonable Security Standards

The Service Provider shall implement and maintain reasonable security controls including:

- a. Encryption:
 - In transit: Industry-standard encryption (TLS 1.2 or equivalent);
 - At rest: Strong encryption (AES-256 or equivalent);
- b. Access Control:
 - Role-based access limits based on operational need;
 - Standard authentication for system access;
 - Activity logs recording access and data queries;
- c. Infrastructure Security:
 - Firewalls and standard security protections;
 - Regular security updates and patching;
 - Secure server configurations;
- d. Backup and Recovery:
 - Regular encrypted backups with restricted access;
 - Segregation of backup systems;
- e. Data Isolation:
 - Election Project data separated from other project data;

4.2 Compliance

The Service Provider shall comply with:

- a. Information Technology Act, 2000;
- b. Election Commission of India Guidelines;
- c. Indian Standards IS 27001 (or equivalent information security practices);

4.3 Server Location

All servers and infrastructure hosting Confidential Information shall be located within India only, unless prior written consent is obtained from the Client.

4.4 Security Audits

The Client Authority may conduct security assessments and audit the Service Provider's systems and logs upon reasonable notice. The Service Provider shall provide cooperation at no additional cost.

5. DATA RETENTION AND DESTRUCTION

5.1 Retention Period

The Service Provider shall retain Confidential Information only for:

- a. Active election period plus 30 calendar days for reporting and handover;
- b. Additional 60 calendar days for post-election audit if directed by the Client;
- c. Thereafter: Secure destruction as per Section 2.2, unless Client directs specific retention for legal purposes.

5.2 No Indefinite Retention

The Service Provider shall not:

- a. Retain Confidential Information longer than necessary;
- b. Use election data for machine learning, product improvement or secondary purposes after retention period expires;

5.3 Destruction Certificate

Upon expiry of retention period, the Service Provider shall provide a Certificate of Data Destruction within 15 calendar days. Non-provision within 30 calendar days is grounds for penalty as per Section 7.

6. SERVICE PROVIDER PERSONNEL

6.1 Staff NDAs

The Service Provider shall ensure all Service Provider Personnel with access to Confidential Information sign written NDAs approved by the Client before commencing work. Signed copies shall be provided to the Client within 7 calendar days.

6.2 Staff Verification

At the Client's request, the Service Provider shall permit background verification of key technical staff and replace any personnel deemed to be security risks by the Client Authority.

6.3 Liability for Staff

The Service Provider remains fully liable for all acts and breaches of this NDA by its personnel, regardless of NDAs signed by the staff.

6.4 Training

The Service Provider shall provide annual confidentiality training to all Service Provider Personnel and maintain training records.

7. BREACH NOTIFICATION AND REMEDIES

7.1 Immediate Notification

Upon discovery of any Breach, the Service Provider shall:

- a. Notify the Client Authority within 4 (four) calendar hours by telephone and email:
 - Chief Electoral Officer, Elections Department, Puducherry
 - Email: jtceo_pondicherry@eci.gov.in
 - Phone: +91-413-2292205 / 2292204;
- b. Provide preliminary details including nature of Breach, scope of data affected and initial remedial actions;
- c. Within 24 hours, provide a detailed written report including:
 - Chronology of events;
 - Categories of Confidential Information compromised;
 - Identity of any unauthorised persons with access;
 - Remedial measures taken;
 - Investigation plan;

7.2 Investigation and Cooperation

The Service Provider shall:

- a. Conduct a thorough investigation and provide updates to the Client Authority;
- b. Preserve all logs, evidence and records related to the Breach;
- c. Grant the Client Authority full access to forensic evidence and system logs;
- d. Cooperate with law enforcement and ECI if the Breach is reported;

7.3 Root Cause Analysis

Within 30 calendar days of Breach notification, the Service Provider shall deliver a root cause analysis report including:

- a. Technical and organisational causes;
- b. Affected systems and data volumes;
- c. Improvements to prevent recurrence;
- d. Implementation timeline for improvements;

7.4 Remedies for Breach

Upon any Breach, the Client shall have the right to:

- a. Liquidated Damages:
 - Rs.50,000 (Rupees fifty thousand) per day for each day the Breach remains unremedied;
 - Maximum aggregate: Rs.20,00,000 (Rupees twenty lakh) or 20% of total contract value, whichever is lower;
 - Payable from sums otherwise due to the Service Provider;
- b. Termination for Cause: Immediate contract termination without notice or compensation;
- c. Blacklisting: Blacklisting from future Election Department procurement for a period of 2 (two) years;
- d. Recovery: Recover investigation and remediation costs incurred by the Client from the Service Provider's bank guarantee or security deposit;
- e. Legal Action: Pursue legal remedies and report to law enforcement authorities as appropriate;

7.5 Liability Scope

The Service Provider's liability for Breach is not subject to force majeure, liability caps, or exclusions in the main contract. However, liability shall be proportionate and not exceed the remedies stated in Section 7.4.

8. INTELLECTUAL PROPERTY

8.1 IP Indemnity

The Service Provider warrants that use of its software, tools or components shall not infringe any third-party intellectual property rights and shall indemnify the Client against any IP infringement claims.

8.2 Election Data IP

All intellectual property rights in election-related data, reports, dashboards and analytics shall vest in the Client. The Service Provider waives all claims to such intellectual property.

9. AUDIT AND INSPECTION RIGHTS

9.1 Audit Access

The Client Authority and Government auditors shall have the right to:

- a. Audit the Service Provider's systems, logs and data handling practices;
- b. Access relevant facilities and documentation;
- c. Review compliance with this NDA upon reasonable notice;

9.2 Remediation Timeline

Non-compliance findings shall be remediated within timelines set by the Client Authority:

- a. Critical security issues: within 7 calendar days;
- b. High-severity findings: within 14 calendar days;
- c. Medium/low findings: within 30 calendar days;

10. SURVIVAL AND TERMINATION

10.1 Perpetual Confidentiality

The Service Provider's confidentiality obligations shall:

- a. Begin upon execution of this Agreement;
- b. Continue throughout the Project term;
- c. Survive termination or expiry of the Project contract for a period of 3 (three) years;
- d. Apply to all Confidential Information disclosed before, during or after the Project term;

10.2 No Waiver

The Client's failure to enforce any remedy shall not constitute a waiver of that remedy or any other rights.

11. GOVERNING LAW AND JURISDICTION

11.1 Applicable Law

This NDA shall be governed by the laws of India, including:

- a. The Information Technology Act, 2000;
- b. The Indian Penal Code, 1860;
- c. The Indian Contract Act, 1872;
- d. Election Conduct Rules and ECI Regulations;

11.2 Jurisdiction

All disputes shall be subject to the exclusive jurisdiction of courts in Puducherry. The Service Provider submits to such jurisdiction.

11.3 Criminal Liability

Breach of this NDA may constitute criminal offence under the Indian Penal Code. The Client may file criminal complaints with law enforcement authorities in addition to pursuing civil remedies.

12. SEVERABILITY AND GENERAL PROVISIONS

12.1 Severability

If any provision is held invalid, the remainder shall continue in full force. Parties shall negotiate to replace severed provisions with valid equivalents.

12.2 No Waiver

No failure to exercise any right shall operate as a waiver thereof.

12.3 Entire Agreement

This NDA, together with the main Project contract, constitutes the entire confidentiality understanding between the parties.

13. NOTICES

All notices shall be in writing and delivered by hand, email (with read receipt) or registered post to:

Client:

Chief Electoral Officer,
Elections Department,
Villianur Road, Lawsthottam, Reddiarpalayam,
Puducherry 605010
Email: jtceo_pondicherry@eci.gov.in
Phone: +91-413-2292205 / 2292204

Service Provider:
[To be inserted by successful bidder]

14. ACKNOWLEDGMENT

The Service Provider acknowledges that:

- a. It has read and understood all terms of this NDA;
- b. It understands the sensitivity of election-related GPS data;
- c. It shall comply strictly with all obligations;
- d. Any breach could result in damages, legal action, and reputational harm;

SIGNATURE BLOCK

IN WITNESS WHEREOF, the Service Provider executes this Non-Disclosure Agreement as of the date below.

FOR AND ON BEHALF OF THE SERVICE PROVIDER:

Authorised Signatory Name (Print): _____

Designation: _____

Company Name: _____

Address: _____

Email: _____

Mobile: _____

Signature: _____

Date: _____

Company Seal/Stamp: [AFFIX HERE]

ACCEPTED ON BEHALF OF THE CLIENT:

Chief Electoral Officer,
Elections Department, Puducherry

Signature: _____

Date: _____