

GOVERNMENT OF PUDUCHERRY
ELECTIONS DEPARTMENT
PUDUCHERRY

E-Tender for 1) Live streaming and Recording of the Checkpost events, 2) Live streaming and Recording of Polling Booth proceedings and 3) Flying Squad Real-time surveillance during the conduct of General Elections to Puducherry Legislative Assembly, 2026 in the UT of Puducherry

Tender Document

Tender No.1/Elections/CEO/GEPLA-2026 Dated 19/02/2026

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Table of Contents

Sl.No.	Description	Page No.
	Letter of Undertaking	6
1	Preamble	7
	Definitions used in the Tender document	8
2	Tender schedule	9
3	General Instructions	10
	3.1 General	10
	3.2 Clarifications in the Tender	10
	3.3 Amendments to the Tender	10
	3.4 Language of the Bid	11
	3.5 Bid Currency	11
	3.6 Contacting Tender Inviting Authority	11
	3.7 Force Majeure	11
4	Eligibility Criteria	12
5	Bid Preparation and Submission	14
	5.1 Cost of Bidding	14
	5.2 Downloading and Submission of Tender Document	14
	5.3 Earnest Money Deposit	14
	5.4 Letter of Authorisation	14
	5.5 Two Part Bidding	14
	5.5.1 Technical Bid	14
	5.5.2 Price Bid Form	15
	5.5.3 Bid closing date and time	15
	5.6 Mode of Submission of Bids	15
5.7 Modification and withdrawal of Bids	15	
6	Tender opening and Evaluation	16
	6.1 Technical Bid Opening	16
	6.2 Tender Validity	16
	6.3 Initial Scrutiny	16
	6.4 Clarifications by Elections Department, Puducherry	16
	6.5 Tender Evaluation	16
	6.5.1 Suppression of facts and misleading Information	16
	6.5.2 Technical Bid Evaluation	17

	6.5.3 Price Bid Evaluation	17
	6.6 Negotiations	18
	6.7 Award of Contract	18
	6.8 Elections Department, Puducherry reserves the right to	18
7	Execution of Work	19
	7.1 Acceptance of Tender and Withdrawals	19
	7.2 Letter of Acceptance	19
	7.3 Payment of Security Deposit	19
	7.4 Execution of Contract	19
	7.5 Release of Work Order	20
	7.6 Refund of EMD	20
	7.7 Release of SD	20
	7.8 Forfeiture of EMD and SD	20
	7.9 Termination of Contract	20
	7.9.1 Termination for default	20
	7.9.2 Termination for Insolvency	20
	7.9.3 Termination for Convenience	21
	7.10 Execution of Work Order	21
	7.11 Other Conditions	21
7.12 Other Documents to be submitted	21	
7.13 Resolution of Disputes	21	
8	Scope of Work	22
	8(i) For live streaming and recording of check posts events	22
	8(ii) For live streaming and recording of Polling Booth proceedings	25
	8(iii) For live streaming and recording of Flying Squad Real-time surveillance	32
9	Service Level Agreement	36
	9(i) Check post events	36
	9(ii) Polling Booth Proceedings	36
	9(iii) Flying Squad Inspection	37
10	Release of Payment	38
	10(i) For live streaming and recording of check posts events	38
	10(ii) For live streaming and recording of Polling Booth proceedings	39
	10(iii) For live streaming and recording of Flying Squad Real-time surveillance	40

11	Penalty clause	41
	11(i) Check post events	41
	11(ii) Polling Booth Proceedings	41
	11(iii) Flying Squad Inspection	42
12	Responsibilities of the Stakeholders	43
13	Exit Clause	44
Appendix-1	Model Form of Contract	45
Appendix-2	Bank Guarantee Format	51
Appendix-3	Format for Clarifications/Amendments	52
Appendix-4	Bio-Data for manpower	53
Appendix-5	Non-Disclosure Agreement	54
Appendix-6	Technical Bid	62
Appendix-7	List of Infrastructure requirements to be provided by the bidder	65
Appendix-8	Technical Specifications	67
Appendix-9	Price Bid	70
Appendix-10	Instructions for online bid submission	73

Acronyms used in the Document

ARO	Assistant Returning Officer
BG	Bank Guarantee
BWC	Body Worn Camera
CC	Counting Centre
CV	Curriculum Vitae
CP	Counting Process
CEO	Chief Electoral Officer
DD	Demand Draft
ECI	Election Commission of India
EMD	Earnest Money Deposit
HD	High Definition
INR	Indian Rupees
IT	Information Technology
IP	Internet protocol
LD	Liquidated Damage
LOA	Letter of Acceptance
LOI	Letter of Indent
PS	Polling Stations
RO	Returning Officer
SD	Security Deposit
SPOC	Single Point of Contact
GST	Goods and Services Tax
TDS	Tax Deduction at Source

Letter of Undertaking

To
The Chief Electoral Officer,
Elections Department,
Puducherry.

Sir,

Sub: Undertaking for participating in Election Department's e-Tender for Live Streaming & recording of Check posts events, Live Streaming & recording of Polling booth proceedings and Flying Squad Real-time surveillance during the conduct of General Elections to Puducherry Legislative Assembly 2026 - Reg.

Ref: Tender No.1/Elections/CEO/GEPLA-2026 dated 19/02/2026

I/We _____ have gone through the Terms and Conditions, Scope of Work and Specification and will abide by them as laid down in the Tender Documents, Technical bid and Price Bid.

I/We _____ hereby confirm that our Company was not blacklisted by any State Governments/ Central Government/ Public Sector Undertakings during the last three years. We also hereby confirm that our EMD/SD was not forfeited by any State Governments / Central Government / Public Sector Undertakings during the last three years due to our non-performance, non-compliance with the tender conditions etc.

I/We _____ hereby declare that all the particulars furnished by us in this Tender are true to the best of my/our knowledge and we understand and accept that if at any stage, the information furnished is found to be incorrect or false, we are liable for disqualification from this tender and also are liable for any penal actions that may arise due to the above.

I/ We _____ certify that no refurbished components are used for the provision for Live Streaming & recording of Check posts events, Live Streaming & recording of Polling booth proceedings and Flying Squad Real-time surveillance in the UT of Puducherry during the conduct of General Elections to Puducherry Legislative Assembly 2026. The tendered items to be delivered under this contract are certified as genuine and valid.

I/ We _____ certify that we are liable and responsible for any disputes arising out of the Intellectual Property Rights.

In case of violation of any of the conditions above, I/We _____ understand that we are liable to be blacklisted.

Yours faithfully
for
Name,
Signature
Designation
Seal

Note:

1) Declaration in the company's letter head should be submitted as per the format given above

2) If the bidding firm has been

blacklisted by any State Governments/ Central Government/ Public Sector Undertakings earlier before 3 years, then the details should be provided.

1. Preamble

Elections Department, Puducherry invites bids from the suitable bidders for the e-tender towards the Live Streaming & recording of Check posts events, Live Streaming & recording of Polling booth proceedings and Flying Squad Real-time surveillance during the conduct of General Elections to Puducherry Legislative Assembly, 2026, in four regions of the UT of Puducherry (Puducherry, Karaikal, Mahe and Yanam) as per the Technical specification and terms & conditions as given in this Tender document. The Successful Bidder of this tender shall be required to work closely with the Officials of Elections Department, Puducherry concerned to complete the work required, up to their satisfaction without any violation of ECI Instructions.

Attention clause:

All Intellectual Property Rights will vest with the Client and the bidder shall have no right over the same. Due to security reasons, the Bidder is required not to disclose that they are bidding for this assignment, or in any way disclose that they are performing this assignment to any third party without the consent of the Nodal Officer or the Contracting Authority viz., Chief Electoral Officer, Puducherry. A Non-Disclosure Agreement (Appendix-5) would be signed by the Bidder before the execution of the Contract.

Definitions used in the Tender Document:**1. Agreement**

Means the document signed by the Authority (ELECTIONS DEPARTMENT, PUDUCHERRY) and the successful Bidder that incorporate any final corrections or modifications to the tender and is the legal document binding on both the parties to all terms and conditions of the Contract.

2. Bid

Means the complete bidding document submitted by the Bidder to the Authority (Elections Department, Puducherry) and shall include any corrections, addenda and modifications made therein in accordance with the terms and conditions of tender.

3. Bidder

Means the party who makes a formal offer in pursuance of the tender floated.

4. Day

A day means a calendar day

5. Invitation of Bid

Means the advertisement published in accordance with the legal requirements or notifications by other means to prospective Bidders of the forthcoming opportunity to Bid for the Contract.

6. Letter of Acceptance

Means the formal acceptance of the bid of the Successful Bidder by Elections Department, Puducherry.

7. Lowest Tender

Means the tender which on evaluation, is found to be the most beneficial to the procuring entity in financially quantifiable terms.

8. Payment

Means the amount payable by Elections Department, Puducherry based on the tendered items as per the agreement.

9. Period

Means entire term of the Contract

10. Purchaser

Purchaser means the end-user for whom the procurement / Services is indented through the tender.

11. Successful Bidder

Successful Bidder means the Bidder who becomes successful through the tender process

12. GST

The bidder should enclose the Registration Certificate for Goods and Services Tax (GST) (Registered on or before 1.1.2021) and also submit GSTR-3B for the last 6 months (from July 2025 to December 2025).

2. Tender Schedule**Elections Department, Puducherry**

1.		Tender inviting Authority, Designation and Address	The Chief Electoral Officer, Elections Department, Puducherry
2	A)	Name of the Work	Tender for Live Streaming & recording of Check posts events, Live Streaming & recording of Polling booth proceedings and Flying Squad Real-time surveillance in the UT of Puducherry during the conduct of General Elections to Puducherry Legislative Assembly 2026.
	B)	Tender Reference	Tender Ref. No.1/Elections/CEO/GEPLA-2026, dated 19/02/2026
	C)	Installation	Installation of Cameras at all Check-posts & Polling Stations located in all four regions (Puducherry, Karaikal, Mahe and Yanam) of the Union Territory of Puducherry and to impart training to the Flying squad Officer to wear the Body worn camera on the date specified by the Authority concerned during the conduct of GEPLA 2026.
3.		Tender Documents available place	Tender documents can be downloaded free of cost from the e-tender portal https://pudutenders.gov.in .
4.		Earnest Money Deposit (EMD)	Rs.2,00,000/-(Rupees two lakh only) should be paid online through the e-tender portal https://pudutenders.gov.in
5.		Tender Submission	Two Part Tender comprising of Stage 1-Technical Bid and Stage2-PriceBid Both the bids should be submitted Online through the web site https://pudutenders.gov.in
6.		Date and Place of Pre-Bid meeting	23/02/2026 @ 12.00 Noon at Elections Department, Puducherry
7.		Due Date and Time for submission of Tender	10.30 A.M. on 02/03/2026
8.		Date, Time and Place of opening of the Technical Bids	3.00 P.M. on 02/03/2026 at Elections Department, Puducherry
9.		Date, Time and Place of opening of Price Bids	4.30 PM on 03/03/2026 at Elections Department, Puducherry
10.		Bid validity	180 days liable to be extended as per the request of Elections Department, Puducherry.

3. General Instructions

3.1 General

- a) The Bidders are requested to examine the instructions, terms and conditions and specifications given in the Tender document. Failure to furnish all required information in every respect will be at the Bidder's risk and may result in the rejection of bid.
- b) It will be imperative for each Bidder to familiarize himself/themselves with the prevailing legal situations for the execution of contract. Elections Department, Puducherry shall not entertain any request for clarification from the Bidder regarding such legal aspects of submission of the Bids.
- c) It will be the responsibility of the Bidder that all factors have been investigated and considered while submitting the Bids and no claim whatsoever including those of financial adjustments to the contract awarded under this tender will be entertained by the Elections Department, Puducherry. Neither any time schedule nor financial adjustments arising thereof shall be permitted on account of failure by the Bidder to appraise himself.
- d) The Bidder shall be deemed to have satisfied himself fully before Bidding as to the correctness and sufficiency of its Bids for the contract and price quoted in the Bid to cover all obligations under this Tender.
- e) It must be clearly understood that the Terms & Conditions and specifications are intended to be strictly enforced. No escalation of cost in the Tender by the Bidder will be permitted throughout the period of Agreement or throughout the period of completion of contract whichever is later on account of any reasons whatsoever.
- f) The Bidder shall make all arrangements as part of the contract to supply, commissioning and training the beneficiaries at various locations at their own cost and transport.
- g) The Bidder should be fully and completely responsible to the ELECTIONS DEPARTMENT, PUDUCHERY for all the deliveries and deliverables.
- h) All correspondences will be dealt only through e-mail.

3.2 Clarifications in the Tender

- a) A prospective Bidder requiring any clarification in the Tender may notify the Elections Department, Puducherry by letter or by Fax or by e-mail as per the Format prescribed in **Appendix-3 to jtceo_pondicherry@eci.gov.in**. We encourage paper free e-mail communication.
- b) The responses to the clarifications will be notified in the website (<https://pudutenders.gov.in>).
- c) No clarifications will be offered by Elections Department, Puducherry within 48 hours prior to the due date and time for submission of the Tender.

3.3 Amendments to the Tender

- a) Before closing of the Tender, clarifications and amendments, if any, will be notified in the website mentioned in the Tender Schedule. The Bidders periodically check for the amendments or corrigendum or information in the website (<https://pudutenders.gov.in>) till the closing date of this Tender. ELECTIONS DEPARTMENT, PUDUCHERRY will not make any individual communication and will in no way be responsible for any ignorance pleaded by the Bidders.
- b) Before the closing of the Tender, Elections Department, Puducherry may amend the Tender document as per requirements or wherever Elections Department, Puducherry feels that such amendments are absolutely necessary.

- c) Amendments also may be given in response to the queries by the prospective Bidders.
- d) Such amendments will be notified in the website (<https://pudutenders.gov.in>).
- e) Elections Department, Puducherry at its discretion may or may not extend the due date and time for the submission of bids on account of amendments.
- f) Elections Department, Puducherry is not responsible for any misinterpretation of the provisions of this tender document on account of the Bidders failure to update the Bid documents on changes announced through the website.

3.4 Language of the Bid

The bid prepared by the Bidder as well as all correspondences and documents relating to the bid shall be in English only. The supporting documents and printed literature furnished by the bidder may be in any another language provided they are accompanied by an accurate translation in English duly notarised, in which case, for all purposes of the bid, the translation shall govern. Bids received without such translation copy are liable to be rejected.

3.5 Bid Currency

Price should be quoted in Indian Rupees (INR) only and Payment shall be made in Indian Rupees only.

3.6 Contacting Tender Inviting Authority

- a) Bidders shall not make attempts to establish unsolicited and unauthorised contact with the Tender Inviting Authority, Tender Scrutiny Committee, Tender Accepting Authority, after the opening of the Tender and prior to the notification of the Award and any attempt by any Bidder to bring in extraneous pressures on the Tender Accepting Authority shall be sufficient reasons to disqualify the Bidder.
- b) Notwithstanding anything mentioned above, the Tender Inviting Authority or the Tender Accepting Authority may seek bonafide clarifications from the Bidders relating to the tenders submitted by them during the evaluation of tenders.

3.7 Force Majeure (unforeseeable circumstances that prevent someone from fulfilling a contract)

Neither the Elections Department, Puducherry nor the Successful Bidder shall be liable to the other for any delay or failure in the performance of their respective obligations due to causes or contingencies beyond the unreasonable control such as:

- a) Natural phenomena including but not limited to earthquakes, floods and epidemics.
- b) Acts of any Government authority domestic or foreign including but not limited to war declared or undeclared, priorities and quarantine restrictions.
- c) Accidents or disruptions including, but not limited to fire, explosions, breakdown of essential machinery or equipment, power and water shortages.

4. Eligibility Criteria

The Bidders should have the following Eligibility Criteria for participating in the Tender. The Bidders should enclose documentary evidence for fulfilling the Eligibility Criteria in the Technical Bid.

Sl. No.	Eligibility Criteria	Supporting Documents for fulfilling the Eligibility Criteria
1.	<p>Bidder should be a Company registered in India under the Companies Act 1956.</p> <p>Bidder should have been in the Information Technology / ICT enabled services / Telecommunication business / video recording Services for 5 Years as on 31/12/2025.</p>	<p>Copy of the Certificate of incorporation should be submitted.</p> <p>Copy of the order / agreement obtained on or after 01.01.2021 from the customer for any IT Services should be submitted</p>
2.	<p>Bidder should have an average annual turnover of Rs.2.00 Crores and above, in the last three audited financial years (2022-23, 2023-2024 & 2024-2025).</p>	<p>a) Copies of the Audited balance sheet for the last 3 financial years should be submitted.</p> <p>b) Certificate from the Chartered Accountant should be enclosed with positive net worth in the last three financial years of 2022-23, 2023-2024 & 2024-2025.</p>
3.	<p>(i) Bidder should have executed minimum 3 projects of live streaming (audio & video from multiple locations) for not less than 100 check post locations in General Elections to Lok Sabha / Assembly Elections, Civic Elections of any State/ UT during the last 5 years.</p> <p style="text-align: center;">AND</p> <p>(ii) Bidder should have executed minimum 3 projects consisting Election live streaming for polling stations for not less than 1500 locations in any of Projects for General Elections to Lok Sabha / Assembly Elections, Civic Elections of any State during the last 5 years.</p> <p style="text-align: center;">AND</p> <p>(iii) Bidder should have experience in live streaming/Real-time surveillance using Body worn Camera.</p>	<p>Copy of the work orders or Agreements/work Completion / Satisfactory Certificates from the customers should be submitted for 3(i) and 3(ii) cases and for 3(iii) the bidder should furnish certificate of experience in handling Body Worn Camera.</p>
4.	<p>The Bidder should have valid Certificate of ISO 27001:2011 or higher ISO 9001:2008 or higher / both in his name</p>	<p>Valid copy of Certificate with respect to ISO 27001:2011 or higher / ISO 9001:2008 or higher/both should be enclosed.</p>

4A.	The Bidder should be empanelled by “Meity” as cloud service provider or should have authorisation from the MAF for providing cloud services.	Copy of MeitY empanelment or MAF/Authorisation letter from the cloud service provider to be submitted.
5.	The Bidder should have valid PAN and GST registration	Copies of the both Registrations should be enclosed.
6.	The Bidder should not have been black-listed by any Government / Quasi government agency or any Multi-Lateral Donor Body (World Bank, ADB, JICA, etc.) during the past 3 years (even if the black-listing was subsequently withdrawn)	Self-Declaration Certificate should be submitted
7.	The bidder must have a Physical stock of at least 50% of stock of required specification at the time of Bidding.	Self-Declaration Certificate should be Submitted

Important Note:

- a) Bidders should ensure that they have submitted all the required proof of documents self-attested and signed with seal as specified in the Tender document without fail.
- b) Bids received without the supporting documents to prove their eligibility are liable for rejection.
- c) The L1 bidder should produce original documents for verification failing which their eligibility is liable for rejection and the final decision vested with the Elections Department, Puducherry.

The Elections Department, Puducherry reserves the right to verify the Authenticity and Veracity of any documents submitted for Eligibility criteria.

5. Bid Preparation and Submission

5.1 Cost of Bidding

The Bidders should bear all the costs associated with the preparation and submission of Bids. Elections Department, Puducherry will in no way be responsible or liable for these charges/costs incurred regardless of the conduct or outcome of the bidding process.

5.2 Downloading and Submission of Tender Document

The Tender Documents can be downloaded and must be submitted online through the web site: <https://pudutenders.gov.in>

5.3 Earnest Money Deposit (EMD)

An EMD amount as specified in the Tender Schedule should be paid online through the e-tender portal <https://pudutenders.gov.in>.

Read Appendix – 10 – Instructions for Online bid submission for further clarifications.

- a) The EMD of the unsuccessful Bidders will be returned at the expense of the Bidders within a reasonable time consistent with the rules and regulations in this behalf. The EMD amount held by Elections Department, Puducherry till it is refunded to the unsuccessful Bidders will not earn any interest thereof.
- b) The EMD amount of the Successful Bidder can be converted as part of the Security Deposit (SD) for successful execution of the work and will be returned only after the successful fulfillment of the Contract.
- c) The EMD amount will be forfeited by the Elections Department, Puducherry if the Bidder withdraws the bid during the period of its validity specified in the tender or if the successful Bidder fails to remit Security Deposit and / or fails to sign the Contract within the due dates.

5.4 Letter of Authorisation

A letter of Authorisation from the Board of Directors / appropriate authority authorising the Tender submitting authority or a Power of Attorney, should be submitted in the Technical bid, otherwise the Bids will be summarily rejected.

5.5 Two Part Bidding

Bidders should examine all instructions, Terms, Conditions and Technical specifications given in the Tender document. Failure to furnish information required by the Bid or submission of a Bid not substantially responsive in every respect will be at the Bidder's risk and may result in rejection of Bids. Bidders should strictly submit the Bid as specified in the Tender, failing which the bids will be non-responsive and will be rejected.

5.5.1 Technical Bid

- a) The Technical Bid shall not contain any indications of the Price; otherwise the Bid will be summarily rejected.
- b) The bidders should submit the details of make and model of the items offered against the tender requirement.

5.5.2 Price Bid Form

- a) All the Price items as asked in the Tender should be filled online as per Price Bid Format given in the Tender.
- b) The price quoted by the Bidder shall include cost and expenses on all counts viz. Internet connectivity, necessary software, servers, cost of equipment, materials, tools/ techniques/ methodologies, manpower, supervision, administration, overheads, travel, lodging, boarding, in-station & outstation expenses, etc., and any other cost involved in the supply, commissioning and delivery of services.
- c) The Price Bid Form should not contain any conditional offers or variation clauses; otherwise the Bids will be summarily rejected.
- d) The Prices quoted shall be in INDIAN RUPEES (INR) only. The tender is liable for rejection if the Price Bid contains conditional offers.
- e) The cost quoted by the Bidder shall be kept firm for a period specified in the Tender from the date of opening of the tender. The Bidder should keep the Price firm during the period of Contract including during the period of extension of time if any. Escalation of cost will not be permitted during the said periods or during any period while providing services whether extended or not for reasons other than increase of duties / taxes payable to the Governments in India within the stipulated delivery period. The Bidders should particularly take note of this factor before submitting the Bids.

5.5.3 Bid closing date and time

The Bids should be submitted not later than the date and time specified in the Tender Schedule or Corrigendum if published. Hence the Bidders should be cautious to submit the Bids well in advance to avoid disappointments.

5.6 Mode of Submission of Bids

- a) The Bids should be submitted strictly online through the web site <https://pudutenders.gov.in> The Bids should NOT be dropped in the Elections Department, Puducherry. The Bids will NOT be received personally.

5.7 Modification and withdrawal of Bids

The Bids once submitted cannot be modified or amended or withdrawn. No documents would be supplemented after submission of Bids unless specifically asked by Elections Department, Puducherry.

6. Tender opening and Evaluation

6.1 Technical Bid Opening

The Technical Bid will be opened on the date and time as specified in the Tender schedule in the presence of those Bidders, who choose to be present against production of an authorisation letter from the Bidding authority. A maximum of two representatives for each Bidder would be allowed to attend the Tender opening.

6.2 Tender Validity

The offer submitted by the Bidders should be valid for a minimum period of 180 days from the date of opening of the Tender. However, Elections Department, Puducherry reserves the right to extend or short close the Tender validity period, if situation warrants benefiting the Government.

6.3 Initial Scrutiny

Initial Bid scrutiny will be conducted and incomplete details as given below will be treated as non-responsive.

If Tenders are;

- a) not submitted in two parts as specified in the Tender
- b) received without the Letter of Authorisation
- c) received without EMD amount
- d) are found with suppression of details
- e) With incomplete information, subjective, conditional offers.
- f) submitted without supporting documents as per the Eligibility Criteria and Evaluation Criteria
- g) non-compliance of any of the clauses stipulated in the Tender
- h) lesser validity period

All responsive Bids will be considered for further evaluation. The decision of Elections Department, Puducherry will be final in this regard.

6.4 Clarifications by Elections Department, Puducherry.

- a) When deemed necessary, Elections Department, Puducherry may seek bonafide clarifications on any aspects from the Bidder. However, that would not entitle the Bidder to change or cause any change in the substance of the Bid or price quoted.
- b) During the course of Technical Bid evaluation, Elections Department, Puducherry may seek additional information or historical documents for verification to facilitate decision making.
- c) In case, the Bidder has failed to comply with the requirements of Elections Department, Puducherry as stated above, such Bids may at the discretion of Elections Department, Puducherry shall be rejected as technically non-responsive.

6.5 Tender Evaluation

6.5.1 Suppression of facts and misleading information

- a) During the Bid evaluation, if any suppression or misrepresentation is brought to the notice, Elections Department, Puducherry shall have the right to reject the Bid and even after selection, will terminate the contract, as the case may be, without any compensation to the Bidder and the EMD / SD, as the case may be, shall also be forfeited.

- b) Bidders should note that any figures in the proof of documents submitted by the Bidders for proving their eligibility is found suppressed or erased, Elections Department, Puducherry shall have the right to seek the correct facts and figures or reject such Bids.
- c) It is up to the Bidders to submit the full copies of the proof of documents to meet out the criteria. Otherwise, Elections Department, Puducherry at its discretion may or may not consider such documents.
- d) The Tenderer calls for full copies of documents to prove the Bidder's experience and capacity to undertake the project.
- e) Correction/overwriting in the submission documents has to be attested

6.5.2 Technical Bid Evaluation

- a) A Technical Committee will examine the Technical Bids against the Eligibility Criteria and Evaluation Criteria given in the Tender document. The evaluation will be conducted based on the support documents submitted by the Bidders. The documents which do not meet the eligibility criteria in the first stage of scrutiny will be rejected in that stage itself and further evaluation will not be carried out for such bidders. The eligible Bidders alone will be considered for further evaluation.
- b) For those Bidders who have already worked or working with Elections Department, Puducherry their previous performance in Elections Department, Puducherry would be the mandatory criteria for selection. If any unsatisfactory performances of those Bidders are found, their Bids will be straight away rejected.

The Unsatisfactory performance is defined as

- Non responsiveness after getting the Work order
- Delay in supply, installation of the ordered items etc.
- Lack of communication about the delay in the work, etc.,
- Deficiency in service.

6.5.3. Price Bid Evaluation

- a) The technically qualified Bidders only will be called for Price Bid opening. The Price Bids will be opened in the presence of the technically qualified Bidders who choose to be present at Elections Department, Puducherry.
- b) The Price Bid evaluation will be conducted as stipulated in the bid submitted by the bidder. All the cost in the Price Bid will be added and evaluated.
- c) The Price Bid Format should not be changed or altered or tampered.
- d) The Price Bid Format should not contain any conditional offers or variation clauses if found, the Bids will be summarily rejected.
- e) The cost quoted by the Bidder shall include cost and expenses on all counts viz. cost of equipment, Software, materials, tools/ techniques/ methodologies, training to the Officials on the Client side, manpower, supervision, administration, overheads, travel, lodging, boarding, in-station & outstation expenses, etc., and any other cost involved in the delivery of service.
- f) The cost quoted by the Bidder shall be kept firm for a period specified in the Tender document from the date of opening of the Tender. The Bidder should keep the Price firm during the period of Contract including during the period of extension of time if any. Escalation of cost will not be permitted during the said periods or during any period while providing services whether extended or not for reasons other than increase in duties / taxes payable to the Governments in India within the stipulated delivery period.

- g) The lowest cost as per the above evaluation will be considered as L1 cost. Elections Department, Puducherry will not be responsible for any errors committed in the Price Bid. Elections Department, Puducherry will negotiate with the lowest cost offered Bidder (L1 Bidder) for further reduction of the price.
- h) The bidder should quote for all the items mentioned in the tender document. Partial bid is not allowed. Failure to, submit the offer or partial offer will be liable for rejection of the bid itself.
- i) Bidder, who is selected after the Price Bid evaluation will be called as Successful Bidder.
- j) If there is a difference between words and figures, the amount quoted in the words will be taken.

6.6 Negotiations

Negotiations will be conducted with all the Successful Bidders for improvement in the Scope of Work, Specification, further reduction in price and advancement of delivery schedule.

6.7 Award of Contract

- a) The quantity deficiency upon the necessity will be awarded to the L1 Bidder
- b) No dispute can be raised by any Bidder who's Bid has been rejected and no claims will be entertained or paid on this account.

6.8 Elections Department, Puducherry reserves the right to:

- a) Negotiate with the Bidder whose offer is the lowest evaluated price for further reduction of prices.
- b) Insist on quality / specification of materials/services delivered.
- c) To Modify, reduce or increase the quantity requirements to an extent of the tendered quantity.
- d) The Chief Electoral Officer reserves the rights to increase/decrease the number of Check posts / Polling Station / Body Worn Camera.
- e) Elections Department, Puducherry reserves its right to withhold any amount for the deficiency in the service.

7. Execution of Work

7.1 Acceptance of Tender and Withdrawals

The final acceptance of the tender is entirely vested with Elections Department, Puducherry who reserves the right to accept or reject any or all of the tenders in full or in parts without assigning any reason whatsoever. The Tender Accepting Authority may also reject all the tenders for reasons such as change in Scope, Specification, lack of anticipated financial resources, court orders, calamities or any other unforeseen circumstances. After acceptance of the Tender by Elections Department, Puducherry, the Successful Bidder shall have no right to withdraw their tender or claim higher price.

7.2 Letter of Acceptance (LOA)

After acceptance of the Tender, a Letter of Acceptance (LOA) will be issued to the Successful Bidder by the Elections Department, Puducherry.

7.3 Payment of Security Deposit (SD)

The successful Bidder will be required to remit a Security Deposit (SD) equivalent to 5 (five) percent of the value of the order (Tender Amount), inclusive of EMD by way of Demand Draft in the name of The Chief Electoral Officer, Elections Department, Puducherry, payable at Puducherry or in the form of unconditional irrevocable Bank Guarantee, valid for a period, equivalent to the Contract period (180 days) from the date of acceptance of the tender on receipt of confirmation from Elections Department, Puducherry. The Security Deposit shall be paid to the Client within 3 days from the date of issue of Letter of Acceptance (LOA) by Elections Department, Puducherry. The SD furnished by the Successful Bidder in respect of the tender will be returned to them after successful fulfilment of the work.

The Security Deposit will be refunded to the Successful Bidder only after successful completion of the work Order. The Security Deposit held by Elections Department, Puducherry till it is refunded to the Successful Bidder will not earn any interest thereof. The Security Deposit will be forfeited if the Successful Bidder withdraws the Bid during the period of Bid validity specified in the Tender or if the Bidder fails to sign the contract.

7.4 Execution of Contract

- a) The Successful Bidder should execute a Contract as per Appendix-1 with the client valid for a period of 6 months in the INR 20 non-judicial Stamp Paper purchased in Puducherry only in the name of the Bidder within 5 days from the date of Letter of Acceptance issued by Elections Department, Puducherry with such changes/modifications as may be indicated by the client at the time of execution on receipt of confirmation.
- b) The Successful Bidder shall not assign or make over the contract, the benefit or burden thereof to any other person or persons or body corporate for the execution of the contract or any part thereof without the prior written consent of Elections Department, Puducherry. Elections Department, Puducherry reserves its right to cancel the work order either in part or full, if this condition is violated. If the Successful Bidder fails to execute the agreement, the SD of the Successful Bidder will be forfeited and their tender will be held as non-responsive.
- c) The expenses incidental to the execution of the agreement should be borne by the Successful Bidder.
- d) The conditions stipulated in the agreement should be strictly adhered to and violation of any of the conditions will entail termination of the contract without prejudice to the rights of Elections Department, Puducherry and

Elections Department, Puducherry also have the right to recover any consequential losses from the Successful Bidder.

7.5 Release of Work Order

After execution of the Contract and payment of Security Deposit, "Work Order" for the Provisioning of Tendered items will be issued to the Successful Bidder by the Elections Department, Puducherry. The supply and payment will be based on the Work Order(s) issued.

7.6 Refund of EMD

The EMD amount paid by the Successful Bidder will be adjusted towards Security Deposit payable by them. If the Successful Bidder submits Security Deposit for the stipulated value in full by way of Bank Guarantee, the EMD will be refunded. The EMD amount of the Unsuccessful Bidder will be refunded after finalisation and issue of Work Order to the Successful Bidder.

7.7 Release of SD

The Security Deposit will be refunded to the Successful Bidder on completion of the contract period up to the satisfaction of Client. Such completion would be arrived based on the satisfactory delivery of services by the Successful Bidder as per the contract agreement and as per the Work Order issued by the Client.

7.8 Forfeiture of EMD and SD

- a) If the Successful Bidder fails to act according to the tender conditions or backs out, after the tender has been accepted, the EMD will be forfeited by the Elections Department, Puducherry.
- b) If the Successful Bidder fails to remit the SD, the EMD remitted by him will be forfeited to Elections Department and the tender will be held void.
- c) If the Successful Bidder fails to act upon to the tender conditions or backs out from the contract, the SD mentioned above will also be forfeited by Elections Department.

7.9 Termination of Contract

7.9.1 Termination for default

- a) Elections Department, Puducherry may without prejudice to any other remedy for breach of contract, by written notice of default with a notice period of 7 days, sent to the Service Provider, terminate the contract in whole or part,
 - i) if the successful Bidder fails to deliver any or all of the goods/services within the time period(s) specified in the Contract, or fails to supply the items as per the Delivery Schedule or within any extension thereof granted by Elections Department, Puducherry; or
 - ii) if the Successful Bidder fails to perform any of the obligation(s) under the contract; or
 - iii) if the Successful Bidder, in the judgment of Elections Department, Puducherry has engaged in fraudulent and corrupt practices in competing for or in executing the Contract.

7.9.2 Termination for Insolvency

Elections Department, Puducherry may at any time terminate the Contract by giving written notice with a notice period of 7 days to the Successful Bidder, if the Successful Bidder becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Successful Bidder, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to Elections Department.

7.9.3 Termination for Convenience

Elections Department, Puducherry may by written notice, with a notice period of 7 days sent to the Successful Bidder, terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for Elections Department's convenience, the extent to which performance of work under the Contract is terminated, and the date upon which such termination becomes effective. On termination, the Successful Bidder is not entitled to any compensation whatsoever.

7.10 Execution of Work Order

The Successful Bidder should nominate and intimate Elections Department, Puducherry, a Single Point of Contact (SPOC), who should be responsible for effective delivery of work complying with all the terms and conditions. The Successful Bidder should ensure that the Single Point of Contact is fully familiarised with the Tender Conditions, Scope of Work and deliverables.

7.11 Other Conditions

- a) The final decision would be based on the technical specifications/capacity and pricing of the Bidder. Elections Department, Puducherry does not bind itself in selecting the bidder offering lowest prices.
- b) Elections Department, Puducherry reserves the right not to accept lowest price, to reject any or all the tenders without assigning any reasons, to relax or waive any of the conditions stipulated in the terms and conditions of tender as deemed necessary in the best interests of Elections Department, Puducherry for good and sufficient reasons.

7.12 Other Documents to be submitted:

Copy of ESI and EPF Registration or necessary Exemption Letter for Registration should be submitted in the Technical Bid.

7.13 Resolution of Disputes:

1. The CEO, Puducherry and the selected Bidder shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.
2. If, after ten (10) days from the commencement of such informal negotiations, the CEO, Puducherry and the selected Bidder have been unable to amicably resolve the dispute, either party may require that the dispute be referred for resolution to the formal mechanism, which may include, but are not restricted to, conciliation mediated by a third party acceptable to both.
3. In cases, the issues are not resolved through the above mechanism then the Courts at Puducherry shall have jurisdiction in the matter.

8. Scope of Work

8 (i) For live streaming and recording of Check posts events:

The Successful bidder has to undertake the Live streaming (both audio & video) of events happening at the Check posts during the conduct of General Elections to Puducherry Legislative Assembly, 2026 as mandated by the Election Commission of India, with the installation of the necessary items on purely rental/hire basis as per the detailed Scope of Work given below:-

- a. Installation of IP based HD cameras (embedded with both audio and video support) and reliable, high speed internet connectivity as per the specifications in Appendix – 8 for use in the identified Check posts from the start date of announcement of Elections till the completion of polling on the poll day with necessary man power to ensure streaming of live audio & video and recording of events at all the Check-posts.
- b. Supply and installation of LED TVs as per the specifications in Appendix-8 for viewing the live stream of the Checkposts from the office of Chief Electoral Officer (CEO), the District Election Officers (DEOs), Dy. Collector (Excise), Returning Officers (ROs) of Mahe and Yanam regions during the period of code of conduct till the completion of polling on the poll day.
 - o The live streaming should be able to display multiple streams happening at the same time from the Check posts on all the TV(s) for viewing in the Office of the CEO, DEOs of Puducherry & Karaikal, Dy. Collector (Excise) and ROs of Mahe and Yanam regions.
 - o Establishment of the centralized Help desk in Office of the CEO, DEOs of Puducherry & Karaikal, Dy. Collector (Excise) and ROs of Mahe and Yanam regions with manpower to manage and fix the complaints/issues coming up from the Check posts regarding technical issues on viewing.
- c. Minimum two cameras to be installed in each check posts at the designated locations (The vendor has to install additional cameras, if required).
- d. Details of check posts, Locations for viewing live streaming & help desk are given in Annexure-8.
- e. The bidder is required to ensure the live streaming and recording of the events happened at the identified Check posts. In this regard, the bidder shall deploy suitably secured proven Application/web-based software, which has the ability to record both audio and video.
- f. During recording the name of check post and the region of the UT of Puducherry should be visible clearly in camera view.
- g. Both audio and video should have the running time stamp.
- h. The Application/software shall provide video streaming with password protection to view the check post videos which are streamed. The viewing access should be provided to the CEO, and such other Officers as authorized by the CEO with user id and password (Centralised Monitoring with IP based access). The streaming shall not be open for viewing by the public over the internet. Further no video / audio should be shared to any person.
- i. The data should in no point be hosted outside India and bidder will not access the data unless authorized by the CEO/DEO.
- j. The video recording of the live streaming shall be done as per the instructions of the Technical Officer / Nodal Officer concerned and shall not be stored in any form in any type of devices outside CEO's office after giving backup of all the videos to CEO's office.
- k. After completion of poll proceedings on the poll day, the bidder should handover recordings of all the Check posts in External Hard disks within 7 days to the Elections Department, Puducherry.

- l. Number of Locations for live streaming and Recording: 49 check posts (approximately, subject to change as per requirements) in the UT of Puducherry viz., Pondicherry, Karaikal, Mahe and Yanam regions.
- m. The bidder has to supply and install the IP based HD cameras as per the minimum specification provided in Appendix 8. If there exist any increase in the number of locations by the Elections Department, Puducherry, the bidder should have sufficient stock of cameras & other accessories and they shall be installed as per the rate quoted in the selected bid.
- n. The bidder has to provide internet connectivity and UPS power backup on all check post locations.
- o. The bidder has to post suitable manpower with proper training on installation of camera, internet connectivity and Application for viewing live streaming from Check post locations.
- p. The bidder shall also provide LED TV 48” or higher, with internet connectivity in the Offices of ROs, DEOs & CEO to view the live feeds of the check posts activities smoothly.
- q. The bidder shall ensure that the recorded material transmitted does not fall into the hands of any party, not authorized by CEO to receive the same.
- r. The recorded material shall be the exclusive property of the CEO and neither the bidder nor any other party will be entitled to utilize the same.
- s. After the conclusion of Polling on Poll day, the supplied IP cameras / LED TVs, internet connectivity and UPS power backups, have to be taken back and manpower has to be withdrawn by the bidder on their own cost.
- t. The bidder should arrange 10% additional equipment to be replaced if any equipment goes down.
- u. The video and audio quality shall be as per the technical specifications indicated in Appendix 8.
- v. The IP camera should be fixed appropriately in a secured manner to avoid any physical damage.

Setting up a Help Desk & Deployment of Manpower

- a. Centralized Help Desk in the office of Chief Electoral Officer, DEOs of Puducherry & Karaikal, Dy. Collector (Excise) and ROs of Mahe and Yanam regions with necessary manpower shall assist all other locations to fix the issues that are coming up relating to this assignment. (1 manpower each for CEO, DEOs of Puducherry & Karaikal, Dy. Collector (Excise) and ROs of Mahe and Yanam regions)
- b. The help desk should be operational during the days of code of conduct till the Poll day. If there is a re-poll, it should continue till the end of the re-poll.
- c. Manpower: These personnel should be skilled in the application software being deployed by the bidder, their configuration, use, etc. They should be available to assist with any issues arising during the course of the assignment.
- d. The Curriculum vitae of all the personnel, being deployed should be provided as per Appendix-4. Each of the personnel should have at least one of the following with him while in duty. — a Passport, a Driving License, PAN Card, Aadhar Card or other form of identity as specified by the Nodal Officer.
- e. The following details shall be provided by the bidder in the CVs - Name, Date of Birth, and Copies of Identity cards as above, Permanent Address, Address during the last 10 years, Educational Qualifications, Experience and no Criminal or civil cases pending against those person(s).
- f. There may be Police/Security Clearance checks conducted against the personnel and the Client may ask for any or all personnel to be replaced, which shall be required to be complied with immediately.

- g. The personnel shall be required to operate around day 24/7 from each of the Centre posted i.e., CEO, DEO and ROs at Mahe & Yanam regions.
- h. Trained manpower should be deployed to ensure troubleshooting any hardware/software issues related to entire process of recording, streaming and monitoring the checkpost events from the date of commencement of code of conduct till the completion of polling process on the polling day.

Reporting Requirements and Time Schedule for Deliverables

- a) The Final Report of on streaming/recordings of each check-posts should be submitted within 7 days of closure of all activities stipulated in the contract.
- b) The reports may be submitted in hard copy and in soft copy (through e-Mail/MIS/Shared Folder over Internet) to the officers concerned. (The Formats will be shared separately)
- c) The bidder after completion of the recording activities, all recorded data to be copied in External Hard disks and handover to the Officer concerned assigned by the CEO in this regard. After handing over the data, the bidder shall not retain any data with them. Any deviation in this regard, the bidder shall be held responsible and liable for punishment as per law. The HDD shall be provided by the bidder at his own cost.
- d) The bidder should arrange man power with vehicles for troubleshooting at their own cost, not depending on the Elections Department vehicles.

Supply, Installation and Commissioning

- a) Delivery: The ordered items shall be delivered, installed and commissioned immediately from the date of Work Order. The Successful bidders after obtaining the Consignee address shall visit the sites to assess the readiness of the site for installation.
- b) The Client is solely responsible for the site preparation, if any, before the scheduled installation dates.
- c) After successful Installation, commissioning and completion of the delivery to the User Department at different locations, the Bidder must obtain installation report from the Officer concerned.
- d) The Successful Bidder shall be liable and for responsible for the compliance of all Statutory Provisions and especially those relating to Labour Laws in respect of this Contract.

Milestones to be achieved by the Successful Bidder

S.N	Milestone	By Date
1.	Signing of Contract Agreement by the parties	Within 2 days of payment of Security Deposit
2.	CCTV surveillance of Check posts events start from the day of announcement of Elections till the completion of polling activities on the poll day. (Installation and monitoring should be completed immediately)	From the date of announcement of the Elections by ECI
3.	Submission of all other project deliverables and final report.	Within 7 days after the completion of polling.

8 (ii) For live streaming and recording of Polling Booth proceedings:

The Successful bidder has to undertake the Live web streaming and recording (both audio & video) of poll day activities of all polling booths in the UT of Puducherry during the conduct of General Elections to Puducherry Legislative Assembly 2026 as mandated by the Election Commission of India, with the installation of the necessary suitable, proven web based web streaming software along with the required hardware items like IP Cameras, SD Card, Internet connectivity, LED TVs, etc., on purely rental/hire basis as per the detailed Scope of Work given below:-

- a. Supply, installation, commissioning and implementation of the web based audio & video streaming software in the server set up in the secured cloud environment of a MeitY empanelled tier 3 Data centre.
- b. Installation of IP based HD cameras (on rental basis) embedded with SD Card with provision of SIM card and internet connectivity as per the specifications in Appendix – 8 for use in all Polling stations on the pre-poll day and the poll day with necessary man power.
- c. Installation of LED TV (on rental basis) with internet connectivity as per the specifications in Appendix-8 for viewing the live stream from the office of Chief Electoral Officer (CEO), the District Election Officers (DEOs – Puducherry & Karaikal) in respect of their District, All Returning Officers (ROs) of Puducherry, Karaikal, Mahe and Yanam regions in respect of their Assembly Constituencies on the pre-poll day and the poll day.
- d. The Video Streaming solution should be able to display multiple streams happening at the same time, in the Polling stations, on all the TV(s) for viewing in the Office of the CEO, DEOs and ROs of Puducherry, Karaikal, Mahe and Yanam regions (20 locations).
- e. Establishment of the centralized Help desk in the office of Chief Electoral Officer, DEOs (Puducherry & Karaikal) and All Returning Officers (ROs) of Puducherry, Karaikal, Mahe and Yanam regions with necessary manpower to manage, ensure the video recording of the streaming and sort out the complaints/issues coming up from the Polling stations.
- f. Sufficient Technical manpower(s) (min. 10 numbers per Assembly Constituency) required to be appointed at each Assembly Constituency to manage and solve the complaints/issues coming up from the Polling stations immediately.
- g. Minimum one cameras to be installed in all Polling stations at all regions in the UT of Puducherry and it has to be fixed inside the Polling Stations as per the ECI norms. If needed, one additional camera is to be fixed as instructed by the Elections Department. Further, list of sensitive polling stations will be furnished by the Elections Department, Puducherry.
- h. Details of Polling stations, TV for viewing CCTV feeds & help desk are given in Annexure-8.

Task 1: Hosting of the web based streaming software:

The bidder is required to ensure the live streaming and recording of the events happening at all polling stations by arranging all Hardware and software required. In this regard, the bidder shall deploy suitably secured proven web based software, that has the ability to record both audio and video with provision to support web based or application based live web streaming. The required server with necessary system software licenses, sufficient storage capacity and internet bandwidth, should be provided in a secured cloud environment.

The Key features of the software shall be:

- a. Able to record video in H.264 compression or other equivalent open formats which can be read by a variety of open source software solution.
- b. Able to record at least 4 kbps audio in a good quality. This may be either encoded within the video stream or recorded as a separate stream.
- c. During recording the name of polling stations (PS No.) with Assembly Constituency (AC No.) should be clearly visible in camera view.
- d. Further, it must be ensured that in the framework used for webcasting, advertisement of any kind is not displayed.
- e. Both audio and video should have the running time stamp. The time stamp should come from a secured location/source and should be approved by the Nodal Officer concerned.
- f. The recording should not require any specialized software for viewing and should be done using the standard browsers which include the latest and up to 4 previous versions of the following-Google Chrome, Internet Explorer, Mozilla Fire Fox and Apple Safari.
- g. The Application shall be loaded from the Browser and the operator shall, only have the capability to Start and Stop the Recording. (The operator is a person provided by the bidder, who will use and operate the recording system and online application at the polling station).
- h. The software shall provide video streaming URL with password protection to view district wise and Polling booth wise videos which are streamed from the Polling stations. The software shall provide for secure data streaming over the internet, with viewing access only to the ECI, CEO, DEOs, ROs and such other Officers as authorized by the CEO with user id and password. The data streaming shall not be open for viewing by the public over the internet. Further no video / audio should be shared to any person.
- i. The software shall include options for
 - i. Connectivity status of all the cameras from the Polling stations whether the stream in online/offline.
 - ii. Option for auto rotation of videos within District/ State level based on the type of user connected and options selected.
 - iii. Option for on-demand view of the Polling Station/ Assembly Constituency wise video.
- j. Upon browser based video recording commencement, generic desktop lock must be engaged to disable all other applications from launching and connecting to the internet.
- k. The software provided by the bidder should not be the free software or shareware available on the internet. During the recording, the User should be able to see the actual video that is being recorded.
- l. The software should be able to offer graceful degradation of the recording quality in case there is deterioration in the network speed. This should be automated without any user inputs to be required on this.
- m. The necessary load testing should also be carried out so that web streaming event meets the demand and goes through smoothly with good performance on Pre-Poll and Poll day.
- n. The Video Streaming solution should be such that it supports rewind with playback option and the option to move to the current live status of recording.
- o. The Video Streaming solution should be able to display multiple streams happening at the same time. It shall provide for the selection of any of the Polling stations at any time on the Pre-poll day and Poll day, from where video data is being streamed, for viewing in the Offices of the ECI, Chief Electoral Officer (CEO), District Election Officers (DEOs – Puducherry & Karaikal) and All Returning Officers (ROs) of Puducherry, Karaikal, Mahe and Yanam regions.

- p. The data should in no point be hosted outside India and bidder will not access the data unless authorized by the CEO/DEO.
- q. The video recording of the live webcasting at server shall be done as per the instructions of the Technical Officer / Nodal Officer concerned and shall not be stored in any form in any type of devices outside CEO's office after giving backup of all the videos to CEO's office.
- r. Uploading of the videos shall be carried out by the manpower posted by the bidder at each identified place, using IP camera embedded with SD Cards.
- s. During the Polling processes on the Poll Day, if needed by the Elections Department, Puducherry, the bidder should provide recordings of any identified Polling station(s) required by the Elections Department, Puducherry, immediately with necessary software for retrieval and viewing the recorded videos.
- t. The bidder shall also provide application software which monitors the data feed from each Polling Station on the polling day based on which the performance status of the data feed, and the live streaming at the offices of the ROs/ DEOs/ CEO will be arrived on the Service Levels provided, to make payments and to levy penalties as indicated under penalty clause. This software should be vetted from CEO a week before deployment.
 - The bidder shall provide access to dashboard view for all locations, i.e. ROs, DEOs, CEO and ECI which should reflect point of failures, network status, recording status and downtime status. Network quality indicator on each IP camera should be made available in the User view mode and this should be computed and displayed automatically.
- u. The Payment will be made based upon the report submitted by the ROs countersigned by the Office of the DEO.

Task 2. Live Streaming and Recording of the events at Polling stations

The list of all the Polling stations from where live web streaming and recording of events happening shall be shared with the bidder.

- a. Number of Locations for live streaming and Recording: 1099 Polling stations (approximately, subject to change as per requirements) in the UT of Puducherry viz., Pondicherry, Karaikal, Mahe and Yanam regions.
- b. The bidder has to supply and install the IP based HD cameras in the Polling Stations as per the minimum specification provided in Appendix 8. If there exist any increase in the number of locations by the Elections Department, Puducherry, the bidder should have sufficient stock of cameras, software's and other accessories and they shall be installed as per the rate quoted in the selected bid.
- c. The bidder has to provide the suitable/reliable internet connectivity for all Polling stations.
- d. The bidder has to deploy suitable technical manpower with proper training on the usage of the web streaming software, camera and the internet connectivity on the days of live streaming of Polling stations and also during trial runs.
- e. The bidder is required to have at least two dry/trial runs of live streaming of Polling Stations to satisfy the Client that their systems are in good working conditions.
- f. Webcasting should not cover the face of Ballot Unit and VVPAT so that secrecy of vote is preserved under all condition under Section 128 of Representation of Peoples Act 1951 and Rule 39 of conduct of Election Rule 1961.
- g. In case of Re-poll ordered at a Polling booth under live web streaming, the

- web streaming of that re-poll shall continue to be the responsibility of the bidder. This will not entail additional financial commitment.
- h. The bidder shall also provide LED TV 48” or higher with internet connectivity provided with Desktop/Laptop in the offices of ROs, DEOs & CEO (tentatively 20 locations) to view the live feeds of the Polling stations activities smoothly.
 - i. The bidder shall ensure that the live feeds are transmitted in a secure manner to the server and then to the concerned officials up to the satisfaction of the Nodal Officer, for the duration when the operations are running.
 - j. The bidder shall ensure that the recorded material transmitted does not fall into the hands of any party, not authorized by CEO to receive the same.
 - k. The recorded material shall be the exclusive property of the CEO and neither the bidder nor any other party will be entitled to utilize the same.
 - l. After the event is over on polling day, the supplied IP cameras / LED TVs and internet connectivity have to be taken back and manpower has to be withdrawn by the bidder on their own cost.
 - m. The bidder shall provide adequate computing performance on the servers and storage along with suitable high speed internet/network bandwidth to accommodate the multiple video streaming.
 - n. The Client will provide the contact numbers of the Election Officials (that of the Presiding Officer), to the bidder, a few hours before the start of the election process for communication purposes.
 - o. The video and audio should be live streamed via the cloud server and recording of the events at the Polling Stations are to be done in the same server.
 - p. The bidder should arrange deploy the required Technical manpower resources required (min. 10 nos. per Assembly Constituency) to sort out technical issues on streaming from the Polling Stations on pre-poll day and the Poll day and their contact details shall be shared with Elections Department.
 - q. Help desk regulation and regarding escalation matrix to be provided by the bidder and the client.
 - r. The bidder shall provide the sufficient internet bandwidth for the live streaming of the poll day event at O/o. CEO, DEOs & All ROs.
 - s. Number of Days required for recording at each location: 1 day [References to Day means 24 hours or part thereof].
 - t. The bidder should arrange 10% additional equipment's to be replaced if any equipment is non-functional.
 - u. The video and audio quality shall be as per the technical specifications indicated in Appendix 8.
 - v. The IP camera should be wall mounted and fixed (as per norms of ECI). It should be appropriately secured from physical damage.
 - w. The IP camera should be so placed to cover the maximum possible area at the Polling Stations. The light and glare should be minimum and should be capable of zooming in as per the requirements.

Task 3: Setting up a Help Desk & Deployment of Manpower

- a. Centralized Help Desk in the office of Chief Electoral Officer, DEOs (Puducherry & Karaikal) and All Returning Officers (ROs) of Puducherry, Karaikal, Mahe and Yanam regions with necessary manpower under the Control of the IT Technical Nodal Officer/ Sector Officers of the ROs.
- b. Team with required manpower in the Help Desk shall be located in the Elections Department, Puducherry and shall assist all other locations to fix the issues that are coming up relating to this assignment. (1 manpower ROs (each) and 1 manpower for DEOs)

- c. The help desk should be operational on 3 days before polling and one day after polling, including the polling day. If there is a re-poll, it should continue till the end of the re-poll.
- d. Manpower: These personnel should be skilled in the application software being deployed by the bidder, their configuration, use, etc. They should be available to assist with any issues arising during the course of the assignment.
- e. The CVs of all the personnel, being deployed should be provided as per Appendix-4. Each of the personnel should have at least one of the following with him while in duty. — a Passport, a Driving License, PAN Card, Aadhar Card or other form of identity as specified by the Nodal Officer.
- f. The following details shall be provided by the bidder in the CVs-Name, Date of Birth, and Copies of Identity cards as above, Permanent Address, Address during the last 10 years, Any Criminal or Civil Record, Educational Qualifications, Experience.
- g. There may be Police/Security Clearance checks conducted against the personnel and the Client may ask for any or all personnel to be replaced, which shall be required to be complied with immediately.
- h. The personnel shall be required to operate around day of polling process from each of the Centre posted i.e., Office of the CEO, DEO and All Returning Officers (ROs) of Puducherry, Karaikal, Mahe and Yanam regions.
- i. The personnel have to report for duty on day before the polling day and should be available till the sealing of EVM's is completed (i.e.) till the completion of polling process on the polling day.
 - i. Training of these personnel and the tasks shall include:
 - Training the manpower in downloading the web streaming application and in the setting up of the entire recording system and allied issues, like connectivity, alert assistance etc. The training required will have to be conducted by the bidder, in the region /at a suitable place for one or 2 days as decided before they are deputed to the concerned place for on duty.
 - ii. Troubleshooting any hardware/software issues related to entire process of recording, streaming and monitoring.
 - iii. Any other tasks found necessary for the successful live streaming of the videos.

Task 4: Development of Training Material

- a) A detailed Training Material is required to be developed by the bidder as the part of the assignment. The training material is required for the following purposes:
 - i) For operating the web streaming Software/Cameras etc.
 - ii) For Post event operation of the Video Surveillance footage.
- b) The Training Material should be in the following formats:
 - i) Documentation: Text based training material in the form of document showing pictures/images and videos for the operation of stream the software video surveillance footage.
- c) The training material shall be placed in a secure location on the Internet, for access only by the authorized users. It shall also be available offline in PEN Drive/CD Discs to all locations, where it can be shared and disseminated with all the intended/required users. The Help Desk personnel shall additionally act as Facilitators to facilitate the learning progress.

Reporting Requirements and Time Schedule for Deliverables

The following would be the reporting requirements for the bidder:

- a) An Inception Report within 1 week from the start of the assignment.
- b) Periodical progress Reports consisting of

- i) All works performed by the bidder.
 - ii) The Time Sheets/Attendance duly countersigned by the IT Technical Nodal Officer of the CEO/DEOs/ All Returning Officers (ROs) of Puducherry, Karaikal, Mahe and Yanam regions.
- c) All Other Reports as required for the successful execution of this assignment.
 - d) Development and Maintenance of an MIS for all reporting purpose
 - e) Final Report within 2 weeks of closure of all activities stipulated in the contract.
 - f) The reports may be submitted in hardcopy and in soft copy (through e-Mail/MIS/Shared Folder over Internet) to the officers concerned. (The Formats will be shared separately)
 - g) After completion of the Polling day activities at all the Polling Stations, the bidder has to copy the contents of the memory card installed in the IP cameras of all Polling Stations to an external hard disk in Date wise/ District wise/ AC wise/ Polling station number wise of all the four regions in the UT of Puducherry and should be handed over to the CEO (2 copies all four regions), DEO, Puducherry (1 copy of Puducherry, Mahe and Yanam regions' recording), DEO, Karaikal (1 copy of Karaikal region recording only) and also the cloud recorded polling station activities on the Polling day has to be copied to an external hard disk (2 copies) of all regions and handed over to the CEO Office, Puducherry. The External Hard Disk shall be provided by the bidder at his own cost.
 - h) The bidder should arrange sufficient man power with vehicles at all Assembly Constituencies for troubleshooting at Polling Stations at their own cost, not depending the Elections Department vehicles.

Supply, Installation and Commissioning

- a) Service Delivery: The bidder shall arrange installation/ commissioning of all hardware's immediately from the date of Work Order. The Successful bidders after obtaining the Consignee address shall visit the sites to assess the readiness of the site for installation. A report in this respect shall be submitted to Client.
- b) The Client is solely responsible for the site preparation, if any, before the scheduled installation dates.
- c) After successful Installation, commissioning and completion of the delivery to the User Department at different locations, the Bidder must obtain installation report from the Sector Officer concerned of All ROs.
- d) The details of the representatives responsible for attending the services at client site, name and designation of the contact person and centre in-charge, higher level in-charge who is responsible to oversee the service centres, person to whom complaints can be made, in case the service provided to any centre, is not satisfactory and the contact numbers of the responsible person, fax, mobile numbers & email address must be provided well in advance to the Elections Department, Puducherry.
- e) In the event of non-acceptance of the items delivered by the Elections Department, the Successful Bidder shall immediately report to Elections Department, Puducherry for suitable directions.
- f) If there is any cancellation of the event after issuing the work order, it will be intimated within 24Hours time in advance.
- g) The quantity mentioned in the Tender document is tentative only. Payment will be released based on the quantity and actual used at the site and the same has to be attested by the Nodal Officer concerned.
- h) The Successful Bidder shall be liable and for responsible for the compliance of all Statutory Provisions and especially those relating to Labour Laws in respect of this Contract.

- i) The server should be hosted in minimum Tier 3 Data center empanelled by MeitY, GoI

Milestones to be achieved by the Successful Bidder

S.N	Milestone	By Date
1.	Signing of Contract Agreement by the parties	P-15
2.	Submission of Project Plan	P-13
3.	Inception Report Submission to Nodal Officer	P-11
4.	Training material	P-10
5.	Monitoring mechanism setup at control room(CEO Office)	P-5
6.	Two Trial runs and satisfactory Certificates before poll day.	P-4
7.	Test run of polling stations	P-3
8.	Submission of test report to Nodal Officer	P-2
9.	Camera Live on Previous Day of the Polling- to record arrival of the polling Team	P-1
10.	Live webcasting of polling day event from one hour prior to the start of the poll upto closure of complete polling activities.	P-Poll Day
11.	Submission of all other project deliverables and final report.	Within 4 days after the completion of polling.

8 (iii) For live streaming and recording of Flying Squad Real-time surveillance:

The Successful bidder has to undertake the Live streaming (both audio & video) of events happening at the Flying Squad inspection during the conduct of General Elections to Puducherry Legislative Assembly, 2026, with the installation of the Body Worn camera along with the supply of other related items on purely rental/hire basis as per the detailed Scope of Work given below:-

- a. Body-worn cameras (BWCs) with live-streaming capabilities act as mobile, real-time surveillance tools, utilizing cellular (4G LTE/5G) or Wi-Fi networks to transmit live audio, video, and GPS location data directly to a centralized command center or Evidence Management System (EMS). These systems enable command staff to monitor unfolding, high-risk incidents, enhancing situational awareness for immediate, informed decision-making and officer safety.
- b. Installation of Body worn cameras (embedded with both audio and video support) and reliable, high speed internet connectivity as per the specifications in Appendix – 8 for use during the Flying Squad inspection from the period of code of conduct till the completion of polling on the poll day with necessary man power to ensure web streaming the live audio & video and recording of events.
- c. Supply and installation of Body Worn cameras on rental/hiring basis as per the specifications in Appendix-8 for viewing the live stream from the office of Chief Electoral Officer (CEO), the District Election Officers (DEOs), all Returning Officers (ROs) during the period of code of conduct till the completion of polling on the poll day.
 - o The Video Streaming solution should be able to display multiple streams happening at the same time on all the TV (s) for viewing in the Office of the CEO, DEOs and ROs.
 - o Establishment of the centralized Help desk in Office of the CEO, DEOs and ROs with manpower to manage and fix the complaints/issues coming up from the Flying Squad Team regarding technical issues on viewing.
- d. Minimum two Body Worn cameras have to be allotted to each Assembly Constituencies. The vendor has to provide additional Body Worn cameras, if it required by the Elections Department.
- e. Details about the Flying Squad Teams, TV for viewing feeds from Body Worn camera & help desk are given in Annexure-8.
- f. The Application/software shall provide video streaming to view Assembly Constituency wise Flying squad real-time surveillance which are streamed from the Flying squad team locations. The Application/software shall provide for secure data streaming over the internet, with viewing access only to the CEO, and such other Officers as authorized by the CEO. The data streaming shall not be open for viewing by the public over the internet. Further no video / audio should be shared to any person.
- g. The software shall include options for
 - i. Connectivity status of all the Body Worn cameras from the Flying squad team whether the stream in online/offline.
 - ii. Option for on-demand view of a particular Flying Squad real time surveillance video.
- h. The video recording of the Flying squad real time surveillance shall be done as per the instructions of the Technical Officer / Nodal Officer concerned and shall not be stored in any form in any type of devices

outside CEO's office after giving backup of all the videos to CEO's office.

- i. After completion of poll proceedings on the poll day, the bidder should handover recordings of all the Body worn cameras in External Hard disks with necessary software for later retrieval and usage as necessary, within 7 days to the Elections Department, Puducherry.

TECHNICAL SPECIFICATION OF BODY WORN CAMERA:

Features		Description
1.	Sensor	Ultra Low Light 1" CMOS Sensor or better
2.	Booting Time	< 6 Seconds (From "Power ON" to "Recording")
3.	Lens (HOV)	120° or better
4.	Video Output	2 inch Full HD LCD Screen
5.	Recording Resolution	1920 x 1080
6.	Frame rate	1080p@60, 1080p@30, 720p@60, 720p@30 (All four options to be available)
7.	Compression	H.264/H.265/MP4/TVI
8.	Audio input & format	1 Input (Built in Mic) or more + AAC format
9.	Storage/ Recording	Built in 64 GB or Higher SSD Card and expandable up to 256 GB using external SSD card slot.
10.	IR	Up to 10 Meters at 0 lux with Visible shape image
11.	USB	1 x USB 3.0 or USB-C for charging, communication with PC, connect external HD Camera
12.	Protocol	TCP/IP, RTSP, RTMP
OTHER SPECIFICATIONS		
13.	Other Features/ Connectivity	SIM or eSIM, GPS, Bluetooth, G Sensor, Electronic/Optical Image Stabilization
14.	OSD Burn In	Burn in date, time, device ID, location
15.	Playback with inbuilt speaker	Support local playback of video and search video files by time alarm etc.
16.	Player	Play back video files on the PC and analyse data information in the file.
17.	Time	Synchronize date and time with GPS, Internet, PC
18.	Charging	Charging time: 90% or more battery charged within 3-4 Hours (USB cable should also be used for data transmission)
19.	Operating Conditions	Temperature : Minus 20°C to plus 45°C Upto 80% Humidity
20.	Battery capacity	3200 mAh or better for continuous recording up to 12h
21.	Weatherproof	IP67 or latest standards
22.	Password Protection	To Set an Administrator Password
23.	Drop Test	2 Mtrs
24.	Mounting System	Clip / Belt / Harness
25.	Charger/Charging System	Compatible

Live Streaming and Recording of the Flying Squad inspection through Body Worn Cameras

- a. Number of Flying Squad Teams for live streaming and Recording: 3 Teams for each Assembly Constituencies (subject to change as per requirements), in the UT of Puducherry viz., Pondicherry, Karaikal, Mahe and Yanam regions. 2 Body Worn cameras for each Assembly Constituencies.

- b. The bidder has to supply and install the Body Worn cameras as per the minimum specification provided in Appendix 8. If there exist any increase in the number of Flying Squads by the Elections Department, Puducherry, the bidder should have sufficient stock of Body Worn cameras, accessories, software and other accessories and they shall be installed as per the rate quoted in the selected bid.
- c. The bidder has to post suitable manpower for training on the usage of the Application for viewing the live streaming from the Body worn camera during Flying Squad inspection.
- d. The bidder shall also provide LED TV 48” or higher with internet connectivity in the offices of ROs, DEOs & CEO to view the live feeds of the Flying Squad inspection activities smoothly.
- e. The bidder shall ensure that the recorded material transmitted does not fall into the hands of any party, not authorized by CEO to receive the same.
- f. The recorded material shall be the exclusive property of the CEO and neither the bidder nor any other party will be entitled to utilize the same.
- g. After the event is over on polling day, the supplied Body Worn cameras / LED TVs, have to be taken back and manpower has to be withdrawn by the bidder on their own cost.
- h. The bidder should arrange 10% additional equipment to be replaced if any equipment is non-functional.
- i. The video and audio quality shall be as per the technical specifications indicated in Appendix 8.
- j. At the end of Poll Day, entire recordings of each Flying Squad should be handed over to the concerned Officer authorized by CEO in an External Hard Disk.

Setting up a Help Desk & Deployment of Manpower

- a. Centralized Help Desk in the office of Chief Electoral Officer, DEO and ROs of Mahe and Yanam regions with necessary manpower shall assist all other locations to fix the issues that are coming up relating to this assignment. (1 manpower each for CEO, DEO and all ROs)
- b. The help desk should be operational during the days of code of conduct till the Poll day. If there is a re-poll, it should continue till the end of the re-poll.
- c. Manpower: These personnel should be skilled in the application software being deployed by the bidder, their configuration, use, etc. They should be available to assist with any issues arising during the course of the assignment.
- d. The CVs of all the personnel, being deployed should be provided as per Appendix-4. Each of the personnel should have at least one of the following with him while in duty. — a Passport, a Driving License, PAN Card, Aadhar Card or other form of identity as specified by the Nodal Officer.
- e. The following details shall be provided by the bidder in the CVs - Name, Date of Birth, and Copies of Identity cards as above, Permanent Address, Address during the last 10 years, Educational Qualifications, Experience and no Criminal or civil cases pending against those person(s).
- f. There may be Police/Security Clearance checks conducted against the personnel and the Client may ask for any or all personnel to be replaced, which shall be required to be complied with immediately.
- g. The personnel shall be required to operate around day 24/7 from each of the Centre posted i.e., CEO, DEO and ROs.
- h. The personnel have to report for duty on day of commence of code of conduct till the completion of polling process on the polling day and to attend the

Troubleshooting any hardware/software issues related to entire process of recording, streaming and monitoring. Any other tasks found necessary for the successful live streaming of the videos.

Reporting Requirements and Time Schedule for Deliverables

The following would be the reporting requirements for the bidder:

- a) Final Report within 7 days of closure of all activities stipulated in the contract.
- b) The reports may be submitted in hard copy and in soft copy (through e-Mail/MIS/Shared Folder over Internet) to the officers concerned
- c) The bidder after completion of the recording activities, all recorded data to be copied in External Hard disks and handover to the Officer concerned. After handing over the data, the bidder shall not retain any data in their computers or in any form with them. Any deviation in this regard, the bidder shall be held responsible and liable for punishment as per law. The HDD shall be provided by the bidder at his own cost.

Supply, Installation and Commissioning

- a) Delivery: The ordered items shall be delivered, installed and commissioned immediately from the date of Work Order. The Successful bidders after obtaining the Consignee address shall visit the ROs to assess the readiness for installation of Body Worn cameras. A report in this respect shall be submitted to Client.
- b) After successful Installation, commissioning and completion of the delivery to the User Department at different locations, the Bidder must obtain installation report from the concerned ROs.
- c) The quantity mentioned in the Tender document is tentative only. Payment will be released based on the quantity and actual used at the site and the same has to be attested by the Nodal Officer concerned upon certified by the ROs.
- d) The Successful Bidder shall be liable and for responsible for the compliance of all Statutory Provisions and especially those relating to Labour Laws in respect of this Contract.

Milestones to be achieved by the Successful Bidder

Sl .No.	Milestone	By Date
1.	Signing of Contract Agreement by the parties	Within 2 days of payment of Security Deposit
2.	Installation and commissioning of Body Worn Cameras at Flying squad teams to be functional from the date of announcement of Elections by the ECI	From the date of announcement of the Elections by ECI
3.	Submission of all other project deliverables and final report.	Within 7 days after the completion of polling.

9. Service Level Agreement

(i) Check Post Events

Methodology for Payment Calculations:-

- (i) Payment will be calculated for each Check-posts for the purpose of live streaming & recording of Check-posts events from the date of commencement of code of conduct till the Poll day.
- (ii) The total streaming hours (in minutes) will be denoted as 'Ph' (i.e., time of commencement of live streaming from the starting day of code of conduct till the poll day) and actual streaming hours recorded in the server (in minutes) during the above said period will be denoted as 'Sh'.

Based on that, the percentage of payment will be calculated as follows:-

Ph = total streaming hours (in minutes)
 Sh = actual streaming hours (in minutes)
 Service Availability = (Sh/Ph) X 100

(ii) Polling Booth Proceedings:

100% Server, Network Uptime SLA: The bidder should provide with 100% Server, Network Uptime SLA as standard. This shall be applicable during the Election Day as declared by the client and shall be applicable for 24 hours or as decided by the client. The bidder should ensure.

SERVICE AVAILABILITY	Deduction from Total Cost
98% to 100%	0%
95% to 97.9%	10%
90% to 94.9%	25%
80% to 89.9%	50%
Below 80%	100%

Methodology for Payment Calculations:-

- (i) Payment will be calculated for each Polling stations for providing live streaming & recording of poll day activities of all Polling stations events on the Poll day.
- (ii) The total streaming hours (in minutes) will be denoted as 'Ph' (i.e., the entire polling period) and actual streaming hours recorded in the server (in minutes) during the above said period will be denoted as 'Sh'.

Based on that, the percentage of payment will be calculated as follows:-

Ph = total streaming hours (in minutes)
 Sh = actual streaming hours (in minutes)
 Service Availability = (Sh/Ph) X 100

(iii) Flying Squad Inspection**Methodology for Payment Calculations:-**

- (i) Payment will be calculated for Flying Squad Real-time surveillance of each Assembly Constituencies for the purpose of live streaming & recording from the date of commencement of code of conduct till the Poll day.
- (ii) The total streaming hours (in minutes) will be denoted as 'Ph' (i.e., time of commencement of live streaming from the starting day of code of conduct till the poll day) and actual streaming hours recorded in the server (in minutes) during the above said period will be denoted as 'Sh'.

Based on that, the percentage of payment will be calculated as follows :-

Ph = total streaming hours (in minutes)

Sh = actual streaming hours (in minutes)

Service Availability = $(Sh/Ph) \times 100$

10. Release of Payment

10(i) For Live Streaming & Recording of Check posts events:

The following are the conditions precedent for release of any payment by the Client:

Signing of Contract

- a. Signing of Non-Disclosure Agreement (specify format) by all the persons involved in the assignment
- b. Submission of Security Deposit in the form of Demand Draft or an irrevocable Bank Guarantee, for the Contract amount in the format (specify format) specified to the Client.
- c. The following would be the Milestones and Payment

Sl. No.	Milestone	Approval	By Date
1.	Installation and commissioning of live streaming from all Check posts and satisfactory Certificate obtained from the Officer concerned.	By CEO	25%
2.	Submission of all other project deliverables and final report	By CEO in support of certificate obtained from Officer concerned	Remaining 75% after deducting penalties if any

There will be deduction of Payment for Milestones in the following Manner:

- a. As provided under Service Level Agreement (SLA), deductions will be exercised from the contract value of each Check-post for the percentage of violation of SLA.
- b. No advance Payment will be made.
- c. 100% of the total cost will be paid by the Elections Department, Puducherry after deducting penalty if any and TDS as applicable. Bills will be honoured within one month after submission along with all supporting documents in complete shape, after duly certified by the Officer concerned.
- d. Payment will be released based on the quantity used at the site and the same has to be attested by the Officer concerned.
- e. Penalty amount, if any under penalty clause, will be adjusted in the payment due to the successful bidder.
- f. All taxes and other levies imposed by Governments in India will be deducted at actual as applicable.
- g. Successful Bidder shall have exclusive liability for remittance of Taxes to State and Central Governments as per the Statutes/Act ruling now or hereinafter enforced.

10(ii) For Live Streaming & Recording of polling booth proceedings:

The following are the conditions precedent for release of any payment by the Client:

Signing of Contract:

- a. Signing of Non-Disclosure Agreement (specify format) by all the persons involved in the assignment
- b. Submission of Security Deposit in the form of Demand Draft or an irrevocable Bank Guarantee, for the Contract amount in the format (specify format) specified to the Client.
- c. The following would be the Milestones and Payment

Sl. No.	Milestone	Approval	By Date
1.	On completion of Tasks 1 to 4 of the scope of work and two trials runs of live streaming & recording of all Polling stations and satisfactory Certificate obtained from the Nodal Officer concerned before two days of start of Poll	By CEO	50%
2.	Submission of all other project deliverables and final report	By CEO in support of certificate obtained from Officer concerned	Remaining 50% after deducting penalties if any

There will be deduction of Payment for Milestones in the following Manner:

- a. As provided under Service Level Agreement (SLA), deductions will be exercised from the contract value of each Polling stations for the percentage of violation of SLA.
- b. No advance Payment will be made.
- c. 100% of the total cost will be paid by the Elections Department, Puducherry after deducting penalty if any and TDS as applicable. Bills will be honoured within one month after submission along with all supporting documents in complete shape, after duly certified by the Officer concerned.
- d. Payment will be released based on the quantity used at the site and the same has to be attested by the Officer concerned.
- e. Penalty amount, if any under penalty clause, will be adjusted in the payment due to the successful bidder.
- f. All taxes and other levies imposed by Governments of India will be deducted at actual as applicable.
- g. Successful Bidder shall have exclusive liability for remittance of Taxes to State and Central Governments as per the Statutes/Act ruling now or hereinafter enforced.

10(iii) For Live Streaming & Recording of Flying Squad Real-time surveillance:

The following are the conditions precedent for release of any payment by the Client:

Signing of Contract

- a. Signing of Non-Disclosure Agreement (specify format) by all the persons involved in the assignment
- b. Submission of Security Deposit in the form of Demand Draft or an irrevocable Bank Guarantee, for the Contract amount in the format (specify format) specified to the Client.
- c. The following would be the Milestones and Payment

Sl. No.	Milestone	Approval	By Date
1.	Installation and commissioning of live streaming feed from Body Worn Camera fixed at Flying Squad team and satisfactory Certificate obtained from the Officer concerned	By CEO	25%
2.	Submission of all other project deliverables and final report	By CEO in support of certificate obtained from Officer concerned	Remaining 75% after deducting penalties if any

There will be deduction of Payment for Milestones in the following Manner:

- a. As provided under Service Level Agreement (SLA), deductions will be exercised from the contract value of each Body Worn Camera for the percentage of violation of SLA.
- b. No advance Payment will be made.
- c. 100% of the total cost will be paid by the Elections Department, Puducherry after deducting penalty if any and TDS as applicable. Bills will be honoured within one month after submission along with all supporting documents in complete shape, after duly certified by the Officer concerned.
- d. Payment will be released based on the quantity used at the site and the same has to be attested by the Officer concerned.
- e. Penalty amount, if any under penalty clause, will be adjusted in the payment due to the successful bidder.
- f. All taxes and other levies imposed by Governments in India will be deducted at actual as applicable.
- g. Successful Bidder shall have exclusive liability for remittance of Taxes to State and Central Governments as per the Statutes/Act ruling now or hereinafter enforced.

11. Penalty Clause

11 (i) Check post events:

Inability of the proposed solution and setup to deliver the required functionality with quality of service as expected may result in breach of contract and shall invoke the penalty clause.

The Service Level Agreements are given in Chapter 9.

The contract may be cancelled and penalty towards the damages, if any, may be recovered from the bidder in case of breach at the discretion of the Elections Department, Puducherry. The penalty does not cover disruption due to power.

A penalty will be levied as detailed below.

Penalty for the delay in the transmission of the data feed from the Check-posts:

The Successful Bidder shall ensure 100% uptime of the data feed from each identified Check-posts using the Web Streaming Software, during the period of live streaming of check post till the Polling day, failing which the following charges will be levied which will be deducted from the pending payments due to the bidder.

%	Penalty
90 % or more up time per check post	No penalties
Less than 90% per check post	2 times of the contract value quoted per Check-post per day

11 (ii) Polling Booth Proceedings

Inability of the proposed solution and setup to deliver the required functionality with quality of service as expected may result in breach of contract and shall invoke the penalty clause.

The Service Level Agreements are given in Chapter 9

The contract may be cancelled and penalty towards the damages, if any, may be recovered from the bidder in case of breach at the discretion of the Elections Department, Puducherry. The penalty does not cover disruption due to power.

A penalty will be levied as detailed below.

Penalty for the delay in the transmission of the data feed from the Polling stations:

The Successful Bidder shall ensure 100% uptime of the data feed from each identified Polling stations using the Web Streaming Software, during the period of live streaming of Polling stations till the Polling day, failing which the following charges will be levied which will be deducted from the pending payments due to the bidder.

%	Penalty
95 % or more up time per Polling stations	No penalties
Less than 95% per Polling stations	2 times of the contract value quoted per Polling stations per day

11 (iii) Flying Squad Inspection

Inability of the proposed solution and setup to deliver the required functionality with quality of service as expected may result in breach of contract and shall invoke the penalty clause.

The Service Level Agreements are given in Chapter 9.

The contract may be cancelled and penalty towards the damages, if any, may be recovered from the bidder in case of breach at the discretion of the Elections Department, Puducherry. The penalty does not cover disruption due to power.

A penalty will be levied as detailed below.

Penalty for the delay in the transmission of the data feed from the Flying Squad Real-time surveillance:

The Successful Bidder shall ensure 100% uptime of the data feed from the Flying Squad Real-time surveillance of each Assembly Constituencies using the Web Streaming Software, during the period of live streaming till the Polling day, failing which the following charges will be levied which will be deducted from the pending payments due to the bidder.

%	Penalty
90 % or more up time per Flying Squad Team	No penalties
Less than 90% per Flying Squad Team	2 times of the contract value quoted per Flying Squad Team per day

Note: The penalty for non-compliance of the Non-Disclosure Agreement (NDA) will be levied as per Section 73 and Section 74 of the Indian Contract Act, 1872 and as per Section 72 & 72A of the Information Technology Act, 2000.

12. Responsibilities of the stake holders

Responsibilities of the Successful Bidder:

- i) Prepare a Project Plan in Consultation with the Nodal officer.
- ii) Enter into Contract with the CEO.
- iii) Mobilization of personnel to take up the work.
- iv) Deliver the services & deliverables as per the contract terms & conditions.
- v) Give the demonstration of the solution to the nodal officer within 5 days from the date of signing of the contract.
- vi) Conduct of trial runs to see that the web streaming from the Polling Stations goes through' smoothly without any bottlenecks and rectification of the same where necessary.
- vii) Conduct of live run to see that the web streaming from the Polling Stations goes through' smoothly without any bottlenecks on the days of polling.
- viii) Provide all the assembly constituency wise and polling station-wise log details of live video streams with down time/uptime.
- ix) On completion of the Election Process, Handing over of the transmitted data to the Client (CEO office) along with SD card and software in a suitable back up devise to view the same as and when required.
- x) Provision of necessary server with system software licenses, storage capacity and internet bandwidth in a secured cloud environment
- xi) Provision of internet connectivity at control centres at the Offices of All ROs, DEOs and the CEO.
- xii) Elections Department will facilitate the bidder to ensure that the internet service provider extends the good support in the performance of the connectivity during the elections process.

Responsibilities of the Chief Electoral Officer, Elections Department, Puducherry.

- i) Issue of Work order and signing of contract agreement with the successful bidder.
- ii) Appoint a nodal officer a dedicated person as a single point of contact to monitor the project.
- iii) Listing of sites namely polling stations as applicable.
- iv) Provide basic details and web link details for webcasting
- v) Conducting the acceptance testing one day in advance for the system prior to Polling day.
- vi) Ensure the safety and security of the internet connectivity and HD cameras delivered by the bidders at the respective locations
- vii) Provision of power, furniture, security and other resources to the bidder, towards the operation of the HD cameras to transmit the web streaming data on the scheduled dates.
- viii) Addressing letters to District Collectors across Puducherry with appropriate instructions.
- ix) Co-ordination with District Collectors across Puducherry for the implementation of the project.
- x) Help the bidder during the conduct of the trail and actual runs
- xi) Release of payments as per the satisfactory completion of the work.

13. Exit Clause

Before the end of the contract and within 7 days after the completion of the polling (poll day), the bidder has to hand over the following:

- (i) The complete recording of the check-posts events of all check-posts in video/audio format in External Hard disks, with software to view the details as and when necessary.
- (ii) The complete recording (video/ audio format) of the Polling Stations events of all Polling stations recorded in Memory/SD cards installed in the IP Cameras fixed at all Polling Stations (recording should be furnished in Date wise/ District wise/ AC wise/ Polling station number wise of all the four regions in the UT of Puducherry) to an External Hard disks to the Office of CEO, Puducherry (2 copies of the recording of all polling stations of all four regions, DEO Puducherry (25 Assembly Constituencies-Puducherry 23, Mahe-1 & Yaham-1), DEO-Karaikal (1 copy of 5 Assembly Constituences of Karaikal District recording only) with software to view the recordings.
- (iii) The cloud recording of polling station activities of all the Polling Stations on the Poll day has to be copied to an external hard disks (2 copies) of all regions and handed over the same to the CEO Office, Puducherry. (The External Hard Disk shall be provided by the bidder at his own cost).
- (iv) The complete recording of the Flying Squad Real-time surveillance of each Assembly Constituencies in video/audio format in External Hard disks, with software to view the details as and when necessary.

Appendix – 1 Model Form of Contract

(To be executed on a Rs. 20/- Non-Judicial Stamp Paper bought in Puducherry by the Successful Bidder for the Tender for live streaming and recording of events at Check posts in the UT of Puducherry for General Elections to Puducherry Legislative Assembly 2026) (NO FIGURES IN NUMERALS OR WORDS SHALL BE FILLED UP IN THIS SAMPLE FORM AT THE TIME OF SUBMISSION OF TENDER).

This Contract entered into this day of 2026 at Puducherry between The Chief Electoral Officer, Elections Department, Puducherry, being the service recipient hereinafter referred to as the Department, (Which expression shall unless repugnant to the context or meaning thereof include its successors and assigns) of the First part and M/s. hereinafter referred to as the 'Successful Bidder' (Which expression shall unless repugnant to the context or meaning thereof include its successors and assigns) of the Second part.

Whereas The Chief Electoral Officer, Elections Department, Puducherry invited a tender vide Tender Ref. No.1/Elections/CEO/GEPLA-2026 for live streaming and recording of events at Check posts, live streaming and recording of Polling Booth proceedings and Flying Squad Real-time surveillance in the UT of Puducherry for General Elections to Puducherry Legislative Assembly 2026 and real time transmission of the same, the Successful Bidder herein has been selected in the Tender for execution of the work as detailed in the Tender Documents.

Whereas the Election Department, Puducherry and the Successful Bidder, in pursuance thereof have arrived at the following terms and conditions:

- a) This Contract shall remain in force during the Contract period of 6 months from the date of signing. The Department may terminate this contract at the risk and cost of the Successful Bidder, where Successful Bidder is in material breach of the terms and conditions of this contract and fails to remedy that breach on 5 days of written notice from the Department. Termination of this contract by the Department will not relieve the Successful Bidder of his liability as agreed.
- b) The Successful Bidder agrees to complete the deliverables specified in the Tender within the stipulated period prescribed by the Department at the cost agreed upon between the Successful Bidder and the Department. This cost is firm and not subject to enhancement.
- c) The Successful Bidder agrees to deliver the services as specified in the Tender within the stipulated period prescribed at the cost given in Appendix - 9. This cost is firm and not subject to enhancement.
- d) The Contract or any part share of interest in it shall not be transferred or assigned by the Successful Bidder directly or indirectly to any person or persons whomsoever without the prior written consent of Elections Department.
- e) Force Majeure: Neither Election Department nor the Successful Bidder shall be liable to the other for any delay or failure in the performance of their respective obligations due to causes, contingencies beyond their reasonable control such as:
 - (i) Natural phenomena including but not limited to earthquakes, floods and epidemics.
 - (ii) Acts of any Government authority domestic or foreign including but not limited to war declared or undeclared, priorities and quarantine restrictions.

(iii) Accidents or disruptions including, but not limited to fire, explosions, breakdown of essential machinery or equipment, power and water shortages.

(f) The web streaming of Check Posts, Polling Booth proceedings and Flying Squad Real-time surveillance shall not be shared to any media / Persons.

(g) The Tender documents in relation to this Tender issued for live streaming and recording of events at Check posts, live streaming and recording of Polling Booth proceedings and Flying Squad Real-time surveillance in the UT of Puducherry for General Elections to Puducherry Legislative Assembly 2026 shall be deemed to form and be read and construed as part of this Agreement. The Tender enclosures, the offer submitted by the Successful Bidder, the negotiated and finalised Terms and Conditions and the Work Order respectively will form part of this contract. Wherever the offer conditions furnished by the Successful Bidder are at variance with conditions of this contract or conditions stipulated in the Tender document, the final negotiated offer conditions shall prevail over the tender conditions furnished by the Successful Bidder.

(A) Payment Terms for Check Posts:

The following are the conditions precedent for release of any payment by the Client:

- i. Signing of Contract
- ii. Signing of Non-Disclosure Agreement (specify format) by all the persons involved in the assignment
- iii. Submission of Security Deposit in the form of Demand Draft or an irrevocable Bank Guarantee, for the Contract amount in the format (specify format) specified to the Client.
- iv. The following would be the Milestones and Payment

Sl. No.	Milestone	Approval	By Date
1.	Installation and commissioning of live streaming from all Check posts and satisfactory Certificate obtained from the Officer concerned.	By CEO	25%
2.	Submission of all other project deliverables and final report	By CEO in support of certificate obtained from Officer concerned	Remaining 75% after deducting penalties if any

- v. As provided under Service Level Agreement (SLA), deductions will be exercised from the contract value of each Check-post for the percentage of violation of SLA.
- vi. No advance Payment will be made.
- vii. 100% of the total cost will be paid by the Elections Department, Puducherry after deducting penalty if any and TDS as applicable. Bills will be honoured within one month after submission along with all supporting documents in complete shape, after duly certified by the Officer concerned.
- viii. Payment will be released based on the quantity used at the site and the same has to be attested by the Officer concerned.

- ix. Penalty amount, if any under penalty clause, will be adjusted in the payment due to the successful bidder.
- x. All taxes and other levies imposed by Governments in India will be deducted at actual as applicable.
- xi. Successful Bidder shall have exclusive liability for remittance of Taxes to State and Central Governments as per the Statutes/Act ruling now or hereinafter enforced.

Methodology for Payment Calculations:-

- (i) Payment will be calculated for each Check-posts for the purpose of live streaming & recording of Check-posts events from the date of commencement of code of conduct till the Poll day.
- (ii) The total streaming hours (in minutes) will be denoted as 'Ph' (i.e., time of commencement of live streaming from the starting day of code of conduct till the poll day) and actual streaming hours recorded in the server (in minutes) during the above said period will be denoted as 'Sh'.

Based on that, the percentage of payment will be calculated as follows :-

Ph = total streaming hours (in minutes)
 Sh = actual streaming hours (in minutes)
 Service Availability = (Sh/Ph) X 100

Penalty for the delay in the transmission of the data feed from the Check-posts:

The Successful Bidder shall ensure 100% uptime of the data feed from each identified Check-posts using the Web Streaming Software, during the period of live streaming of check post till the Polling day, failing which the following charges will be levied which will be deducted from the pending payments due to the bidder.

%	Penalty
90 % or more up time per check post	No penalties
Less than 90% per check post	2 times of the contract value quoted per Check-post per day

(B) Payment Terms for Polling Booth proceedings:

The following are the conditions precedent for release of any payment by the Client:

- i. Signing of Contract
- ii. Signing of Non-Disclosure Agreement (specify format) by all the persons involved in the assignment
- iii. Submission of Security Deposit in the form of Demand Draft or an irrevocable Bank Guarantee, for the Contract amount in the format (specify format) specified to the Client.
- iv. The following would be the Milestones and Payment

Sl. No.	Milestone	Approval	By Date
1.	On completion of Tasks 1 to 4 of the scope of work and two trials runs of live streaming & recording of all Polling stations and satisfactory Certificate obtained	By CEO	50%

	from the Nodal Officer concerned before two days of start of Poll		
2.	Submission of all other project deliverables and final report	By CEO in support of certificate obtained from Officer concerned	Remaining 50% after deducting penalties if any

- v. As provided under Service Level Agreement (SLA), deductions will be exercised from the contract value of each Polling stations for the percentage of violation of SLA.
- vi. No advance Payment will be made.
- vii. 100% of the total cost will be paid by the Elections Department, Puducherry after deducting penalty if any and TDS as applicable. Bills will be honoured within one month after submission along with all supporting documents in complete shape, after duly certified by the Officer concerned.
- viii. Payment will be released based on the quantity used at the site and the same has to be attested by the Officer concerned.
- ix. Penalty amount, if any under penalty clause, will be adjusted in the payment due to the successful bidder.
- x. All taxes and other levies imposed by Governments in India will be deducted at actual as applicable.
- xi. Successful Bidder shall have exclusive liability for remittance of Taxes to State and Central Governments as per the Statutes/Act ruling now or hereinafter enforced.

Methodology for Payment Calculations:-

Penalty for the failure / delay in the transmission of the data feed from the Polling Station: Inability of the proposed solution and setup to deliver the required functionality with quality of service as expected may result in breach of contract and shall invoke the penalty clause.

100% Server, Network Uptime SLA: The bidder should provide with 100% Server, Network Uptime SLA as standard. This shall be applicable during the Election Day as declared by the client and shall be applicable for 24 hours or as decided by the client. The bidder should ensure.

SERVICE AVAILABILITY	Deduction from Total Cost
98% to 100%	0%
95% to 97.9%	10%
90% to 94.9%	25%
80% to 89.9%	50%
Below 80%	100%

- (i) Payment will be calculated for each Polling stations for providing live streaming & recording of poll day activities of all Polling stations events on the Poll day.
- (iii) The total streaming hours (in minutes) will be denoted as 'Ph' (i.e., the entire polling period) and actual streaming hours recorded in the server (in minutes) during the above said period will be denoted as 'Sh'.

Based on that, the percentage of payment will be calculated as follows :-

Ph = total streaming hours (in minutes)
Sh = actual streaming hours (in minutes)
Service Availability = (Sh/Ph) X 100

Penalty for the delay in the transmission of the data feed from the Polling stations:

The Successful Bidder shall ensure 100% uptime of the data feed from each Polling stations using the Web Streaming Software, failing which the following charges will be levied which will be deducted from the pending payments due to the bidder.

%	Penalty
95 % or more up time per Polling stations	No penalties
Less than 95% per Polling stations	2 times of the contract value quoted per Polling stations per day

(C) Payment Terms for Flying Squad Real-time surveillance:

The following are the conditions precedent for release of any payment by the Client:

- i. Signing of Contract
- ii. Signing of Non-Disclosure Agreement (specify format) by all the persons involved in the assignment
- iii. Submission of Security Deposit in the form of Demand Draft or an irrevocable Bank Guarantee, for the Contract amount in the format (specify format) specified to the Client.
- iv. The following would be the Milestones and Payment

Sl. No.	Milestone	Approval	By Date
1.	Installation and commissioning of live streaming feed from Body Worn Camera fixed at Flying Squad team and satisfactory Certificate obtained from the Officer concerned	By CEO	25%
2.	Submission of all other project deliverables and final report	By CEO in support of certificate obtained from Officer concerned	Remaining 75% after deducting penalties if any

- v. As provided under Service Level Agreement (SLA), deductions will be exercised from the contract value of each Check-post for the percentage of violation of SLA.
- vi. No advance Payment will be made.
- vii. 100% of the total cost will be paid by the Elections Department, Puducherry after deducting penalty if any and TDS as applicable. Bills will be honoured within one month after submission along with all supporting documents in complete shape, after duly certified by the Officer concerned.

- viii. Payment will be released based on the quantity used at the site and the same has to be attested by the Officer concerned.
- ix. Penalty amount, if any under penalty clause, will be adjusted in the payment due to the successful bidder.
- x. All taxes and other levies imposed by Governments in India will be deducted at actual as applicable.
- xi. Successful Bidder shall have exclusive liability for remittance of Taxes to State and Central Governments as per the Statutes/Act ruling now or hereinafter enforced.

Methodology for Payment Calculations:-

- (iii) Payment will be calculated for Flying Squad Real-time surveillance of each Assembly Constituencies for the purpose of live streaming & recording from the date of commencement of code of conduct till the Poll day.
- (iv) The total streaming hours (in minutes) will be denoted as 'Ph' (i.e., time of commencement of live streaming from the starting day of code of conduct till the poll day) and actual streaming hours recorded in the server (in minutes) during the above said period will be denoted as 'Sh'.

Based on that, the percentage of payment will be calculated as follows :-

Ph = total streaming hours (in minutes)
 Sh = actual streaming hours (in minutes)
 Service Availability = (Sh/Ph) X 100

Penalty for the delay in the transmission of the data feed from the Flying Squad Real-time surveillance:

The Successful Bidder shall ensure 100% uptime of the data feed from the Flying Squad Real-time surveillance of each Assembly Constituencies using the Web Streaming Software, during the period of live streaming till the Polling day, failing which the following charges will be levied which will be deducted from the pending payments due to the bidder.

%	Penalty
90 % or more up time per Flying Squad Team	No penalties
Less than 90% per Flying Squad Team	2 times of the contract value quoted per Flying Squad Team per day

Appendix-2 Bank Guarantee Format

(To be executed in Rs.100/- Stamp Paper)

To

The Chief Electoral Officer,
Elections Department,
Puducherry

Bank Guarantee No:

Amount of Guarantee:

Guarantee covers from:

Last date for lodgement of claim:

This Deed of Guarantee executed by (Bankers Name & Address)_____ having our Head Office at ____ (address) (hereinafter referred to as "The Bank") in favour of The Chief Electoral Officer, Elections Department, Puducherry (hereinafter referred to as "the Beneficiary") for an amount not exceeding Rs.____/- (Rupees Only) as per the request of M/s._____ having its office address at (hereinafter referred to as "Service Provider") against Letter of Acceptance reference dated / / of The Chief Electoral Officer, Elections Department, Puducherry. This guarantee is issued subject to the condition that the liability of the Bank under this guarantee is limited to a maximum Rs. /- (Rupees Only) and the guarantee shall remain in full force up to_____ months from the date of Bank Guarantee and cannot be invoked otherwise by a written demand or claim by the beneficiary under the Guarantee served on the Bank before months from the date of Bank Guarantee.

AND WHEREAS it has been stipulated by you in the said ORDER that the Successful Bidder shall furnish you with a Bank Guarantee by a Scheduled/ Nationalised Bank for the sum specified therein as security for compliance with the Successful Bidder performance obligations for a period in accordance with the contract.

AND WHEREAS we have agreed to give the Successful Bidder a Guarantee. Therefore, we (Bankers address) , hereby affirm that we are Guarantors and responsible to you on behalf of the Successful Bidder up to a total of Rs. /- (Rupees Only) and we undertake to pay you, upon your first written demand declaring the Successful Bidder to be in default under the contract and without any demur, cavil or argument, any sum or sums within the limit of Rs. /- (Rupees Only) as aforesaid, without your needing to prove or show grounds or reasons for your demand or the sum specified therein. We will pay the guaranteed amount notwithstanding any objection or dispute whatsoever rose by the Service Provider.

This Guarantee is valid until _____ months from the date of Bank Guarantee. Notwithstanding anything contained herein. Our liability under this guarantee shall not exceed Rs. /- (Rupees Only). This Bank Guarantee shall be valid up to 180 days from the date of Bank Guarantee and we are liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only and only if you serve upon us a written claim or demand on or before In witness whereof the Bank, through its authorised Officer, has set its, hand and stamp on this at

Witness:

(Signature)

(Name in Block Letters)

Appendix-3 Format for Clarifications / Amendments**FORMAT FOR QUERIES ON TENDER CONDITIONS AND TECHNICAL SPECIFICATIONS
FOR TECHNICAL SPECIFICATIONS:**

Sl. No.	Page No.	Item Name	Existing Specification as per Tender Document	Technical Parameter as per Tender Document	Amendment requested	Reasons for requesting the amendment

FOR COMMERCIAL CONDITIONS:

Sl. No.	Page No.	Clause No.	Title of the Clause	Description of the Clauses as per Tender Document	Amendment requested	Reasons for requesting the amendment

Appendix 4 Bio data of Manpower

The CVs of all the personnel being deployed should be provided as per the format given below.

SI.No.	Description	Details to be provided
1	Name	
2	Date of Birth	
3	Permanent Address	
4	EPIC NO	
5	Mobile no.	
6	Educational Qualifications	
7	Experience	
8	Email Address	
9	Copies of ANY ONE OF THE Identity cards given below	
	Passport	
	Driving License	
	PAN Card	
	Aadhar Card	
	EPIC	
10	Address during the last 10 years	

Appendix-5 Non-Disclosure Agreement

To

The Chief Electoral Officer,
Elections Department,
Puducherry

Sir,

Sub: Non—Disclosure agreement.

FORMAT OF CONFIDENTIALITY AND NON-DISCLOSURE AGREEMENT (TO BE SIGNED BY FIRMS/ MANPOWER ENGAGED BY USER ORGANISATIONS)

This Confidentiality and Non-Disclosure Agreement (hereinafter referred to as the “Agreement”) is made and executed at _____ on this the _____ day of _____, 2018 (hereinafter referred to as the “Effective Date”).

BY AND BETWEEN

The <<insert office name>> acting through his duly authorized representative <<insert designation>>, having its official headquarters at _ (hereinafter referred to as <<ECI/ CEO; as applicable>>) party of the First Part;

AND

<< name of the vendor >>, a [company] / [partnership firm] validly incorporated / organized and registered under the [laws of [_____]] with its [registered/corporate/head office] situated at [_____] and acting through its authorized representative [Name of the representative]_____, contracted for the purpose of

_____ vide contract/ MoU reference _____ dated _ OR

<< name of the contractual employee >>, S/O _____, resident of _____ having Aadhaar No.

_____, contracted as _____ <<insert job role>> for the period from _____ to _____ vide contract/ offer letter No. _

_____ dated _____ (delete the non applicable part) (hereinafter referred to as the “Recipient”, which expression shall unless repugnant to the context or meaning thereof be deemed to include its successors, legal representatives, administrators, employees, consultants and permitted assigns) party of the Second Part.

ECI/ CEO and the Recipient shall hereinafter be individually referred to as “Party” and collectively as “Parties”.

Whereas:

1. ECI/ CEO has engaged the Recipient for _____ << insert the services to be provided by the Recipient>> (“Services”).

[N.B.: Details of different types of services depending on the tracks.]

2. The Recipient had represented to ECI/ CEO that it has the requisite professional and technical skills to provide the Services.
3. The Recipient shall be involved in provision of the Services to ECI/ CEO and shall therefore have access to certain information, documents, etc. provided by ECI/ CEO or otherwise. Further, recipient hereby expressly admits that he has gone through the Cyber Security Regulations of the ECI and other policies governing cyber security and undertakes to abide by the provisions contained therein.
4. The Recipient acknowledges that during the course of provision of Services by the Recipient, there shall be exchange of information, discussions, deliberations, negotiations, etc. amongst the Parties and in performance of their obligations mentioned herein, there will be significant flow of ideas, information, strategy, technical data/ information from the ECI/ CEO to the Recipient. The Recipient agrees that any information disclosed to the Recipient by ECI/ CEO or acquired by the Recipient during such course will be used exclusively for the knowledge of the Recipient and shall not be divulged to any third party and/ or not utilized for any purpose other than for which it was disclosed without the prior written consent of ECI/ CEO.

ECI/ CEO and the Recipient have agreed to enter into and execute this Agreement on the terms and conditions set forth herein below. Recipient hereby agrees and undertakes that any sub-contracting of the services(governed by this agreement) shall only with prior and express written permission of the ECI/ CEO and that the Recipient shall execute a separate Confidentiality and Non-Disclosure Agreement with the firm/ all the employees involved in the sub- contracted delivery of Services under this Agreement.

NOW, THEREFORE, in consideration of the mutual promises and covenants contained in this Agreement, the Parties hereto agree as follows:

Confidential Information

1. "Confidential Information" shall mean all confidential and proprietary information of ECI/ CEO which includes but is not limited to:
 - 1.1 all Confidential information relating to the organization, finances, processes, specifications, methods, designs, formulae, technology and business activities of and concerning ECI/ CEO.
 - 1.2 any and all information thereof in relation to the project or transaction contemplated by this Agreement, additions thereto and materials related thereto, produced at any time by the ECI/ CEO.
 - 1.3 all other information and material of ECI/ CEO relating to method of development/deployment, construction, manufacturing, operation, size, specification, quantity, use and service of equipment and components supplied to or used by ECI/ CEO , intellectual property including, but not limited to reports, process data, test data, performance data, inventions, trade secrets, systems software, object codes, source codes, copyrighted matters, methods, drawings, computation, calculations, computer program narration,

flow charts, and all documentation therefore and all the components which might form part of confidential information and might be disclosed.

- 1.4 Any other confidential and proprietary material and information, disclosed by ECI/ CEO in relation to this Agreement whether orally or in writing; provided that with regard to any information shared orally by ECI/ CEO to the Recipient shall be notified to the Recipient in writing as confidential within 7 days of such discussion.
- 1.5 Any other information provided by ECI/ CEO to the Recipient or procured by the Recipient from ECI/ CEO shall be treated as Confidential Information under this clause irrespective of the fact whether the same is designated or earmarked as “Confidential”/“Restricted” etc. or not by ECI/ CEO; or even if the same is unclassified.
2. Unless otherwise specified by ECI/ CEO, following shall not be deemed to be a Confidential Information under this Agreement and Recipient shall have no obligation with respect to any such information which:
 - 2.1 was generally known to the public prior to the disclosure under this Agreement, provided the same is declared to be in the public domain by ECI/ CEO at the time of receipt of such information; or
 - 2.2 is already known to Recipient prior to the execution of this Agreement as demonstrated by the Recipient; or
 - 2.3 is received by and/or from a third party without breach of this Agreement or any other obligation to maintain the confidentiality of such information; or
 - 2.4 is independently developed by Recipient apart from the transaction as contemplated under this Agreement; or
 - 2.5 is approved for release by written authorization of ECI/ CEO; or
 - 2.6 is disclosed pursuant to the lawful requirement or request of a Governmental agency, or disclosure is required by operation of law provided the Recipient gives ECI/ CEO prompt notice and assists ECI/ CEO, at ECI/ CEO’s expense, in obtaining an applicable protective order.

Non-Disclosure Covenant

- 1 Except as otherwise provided in this Agreement, the Recipient hereby agrees that in respect of all Confidential Information received from ECI/ CEO by way of non-disclosure pursuant to this Agreement, the Recipient shall:-
 - 1.1 keep such Confidential Information absolutely secret and in confidence and treat such Confidential Information and apply the same standard of duty and care as; the Recipient accords to their own Confidential Information;
 - 1.2 only use Confidential Information for the permitted purpose as contemplated under this Agreement;
 - 1.3 not disclose in any manner whatsoever any Confidential Information to anyone except those of its directors, officers: -

- 1.3.1 who need such information for the permitted purpose under this Agreement;
and/or
 - 1.3.2 are informed of the proprietary and confidential nature of the Information;
and/or
 - 1.3.3 come under the purview of this Agreement by virtue of the Recipient's acceptance same.
 - 1.4 not disclose in any manner whatsoever the existence of this Agreement, the terms contained in this Agreement or the exchange of information by the Parties pursuant to this Agreement to a third party.
the non-disclosure obligation of the Recipient under this Agreement shall apply during and after the termination of the Agreement unless and until released in writing by ECI/ CEO after the expiry of the Contract for services, the Recipient agrees that all conditions and obligations imposed under this Agreement apply during the time that the Recipient has access to Confidential Information and at all times thereafter.
2. The Recipient further agrees not to divulge any Confidential Information or not to do any act or divulge any information of any nature whatsoever which shall be prejudicial to the safety or interests of ECI/ CEO or the Government of India including but not limited to those mentioned herein below: -.
- 2.1 make any sketch, plan, model, or note using the Information provided by ECI/ CEO which might be, directly or indirectly, useful to any third party;
 - 2.2 obtain, collect, record or publish or communicate to any other person any secret / official code or password, or any sketch, plan, model, or note or other document or information which might be, directly or indirectly, useful to any third party or which relates to a matter of disclosure of which is likely to affect the sovereignty, integrity or security of India or friendly relations with foreign States using the Information provided by ECI/ CEO.
3. As regards the Confidential Information and acts or information as mentioned in Clause 9 above, the Recipient hereby agrees that the Recipient shall not:
- 3.1 communicate the Confidential Information, code or password, sketch, plan, model, article, note, document or information to any person unless authorized in writing by ECI/ CEO; or
 - 3.2 use the Information provided by ECI/ CEO in its possession for the benefit of any foreign power or in any manner prejudicial to the safety of the State or the Election Process; or
 - 3.3 retain any Confidential Information, code or password, sketch, plan, model, article, note, document in its possession or control when it has no right to retain it, or fails to comply with all directions issued by ECI/ CEO with regard to return or disposal thereof; or
 - 3.4 fail to take reasonable care of, or so conduct itself so as to endanger the safety of the Confidential Information, sketch, plan, model, note, document, official code, password or information provided by ECI/ CEO.

Other Obligations of the Recipient

1. The Recipient hereby acknowledges that as a result of its access to the Confidential Information, it will occupy a position of trust and confidence and maintain the confidentiality of all the Confidential Information shared by ECI/ CEO and without limitation of the foregoing, the Recipient agrees not to do the following:-
 - 1.1 Communicate or disclose, directly or indirectly, any of the Confidential Information, in full or part thereof to a third party, or
 - 1.2 Take any other action which may lead to breach of the confidential and propriety nature of such Confidential Information provided by ECI/ CEO.
2. The Recipient shall take reasonable steps to maintain the security and confidentiality of the Confidential Information and take reasonable steps to cause its conduct to comply with the Agreement, as fully as if such persons had executed this Agreement and made the same Agreement as to themselves with respect to the Confidential Information as is made herein by the Recipient.
3. The Recipient acknowledges that such Confidential Information provided by ECI/ CEO shall remain the property of ECI/ CEO and that the disclosure and/or provision of Confidential Information by ECI/ CEO is solely for the purposes as stipulated by ECI/ CEO and shall not be used directly or indirectly to gain a competitive advantage over or negatively affect ECI/ CEO.
4. The Recipient acknowledges and agrees that it shall not make, have made, replicate, reproduce, use, sell, incorporate or otherwise exploit, for his own or any other purpose, any of the Confidential Information provided by ECI/ CEO that is or may be revealed to him by ECI/ CEO unless specifically authorized to do so in writing by ECI/ CEO .
5. The Recipient acknowledges that any and all the Confidential Information that may be disclosed by ECI/ CEO under this Agreement is the valuable property of ECI/ CEO and is highly proprietary and confidential in nature. The Recipient further acknowledges that the disclosure, distribution, dissemination and/ or release of the Confidential Information by the Recipient without the prior written consent of ECI/ CEO will cause ECI/ CEO to suffer severe, immediate and irreparable damage. The Recipient agrees that in the event the Recipient does disclose, disseminate, distribute and/ or release the Confidential Information provided by ECI/ CEO which comes into its possession or knowledge as a result of this Agreement, without the prior, written consent of ECI/ CEO, then ECI/ CEO shall be entitled to seek immediate injunctive relief in order to enforce the provisions of this Agreement.
6. The Recipient further agrees to take reasonable steps, no less rigorous than those taken to protect its own confidential and proprietary information to prevent any unauthorized/ inadvertent disclosure of the Confidential Information. The Recipient agrees that upon termination of this Agreement, the Recipient shall forthwith return to ECI/ CEO and/or provide proof of destruction any and all Confidential Information or any other information as mentioned under the

preceding Clauses of this Agreement and all components which and might form part of Confidential Information and might be disclosed.

7. The Recipient shall restrict its discussions or negotiations with any third party during the term of this Agreement except with prior written permission of ECI/ CEO. However, the said permission of ECI/ CEO may be subject to:
 - 7.1 For services – include terms which restrict the deployment of the same personnel who are working on ECI/ CEO project with any other organization without permission of ECI/ CEO during engagement with ECI/ CEO.
 - 7.2 For products – The configuration, deployment details, etc., of the products provided by the Recipient to ECI/ CEO shall not be discussed by the Recipient with any third party.

Penalty

1. It is agreed between the Parties that in the event of any breach or default or offence committed by the Recipient under this Agreement, ECI/ CEO shall be entitled to take appropriate legal action against the Recipient, both civil as well as criminal, under the Official Secrets Act, 1923, Bharatiya Nyaya Sanhita (BNS) 2023, Information Technology Act, 2000, or any applicable laws prevalent in India or any other relevant statutory enactment or legislation in India. In such an eventuality, ECI/ CEO further reserve its right to take any other appropriate action, in law or otherwise, against the Recipient, as it deems fit and necessary. The Recipient agrees that nothing in this Agreement constitutes a waiver by ECI/ CEO of the right to prosecute the Recipient for any statutory violation.

Miscellaneous

1. Interpretation: The interpretation of ECI/ CEO with respect to the provisions of this Agreement shall be accepted by the Recipient and if dissatisfied with the interpretation, the Recipient can make an appeal to the Chief Election Commissioner of India. Any legal remedy available to the Recipient under the laws of India shall only be resorted to after all in-house mechanism of redressal at ECI/ CEO has been exhausted.
2. Supersession: This Agreement constitutes the entire understanding between the Parties and supersedes all prior agreements and understandings pertaining to the subject matter hereof.
3. Amendments: The Agreement may be amended at any time by mutual agreement of the Parties in writing. No amendment, variation or modification of this Agreement shall be valid unless it is made in writing and signed by an authorized representative of each Party.
4. Severability: If any provision in this Agreement is held by a court or any competent authority to be void or unenforceable, then such provision shall be deemed to be severed, but the validity and enforceability of the remaining provisions shall not be affected, unless enforcement of this Agreement without the invalidated provision

shall be grossly inequitable under all of the circumstances or shall affect the primary purposes of this Agreement.

5. Waiver: The non-exercise of or delay in exercising any power or right by ECI/ CEO shall not operate as a waiver of its power or right. A waiver by a Party shall be valid only if such waiver of power or right is in writing and is signed by a duly authorized officer of such Party.
6. Relationship between the Parties: Each Party is an independent contractor and not an agent or a partner of, or joint venture with, the other Party for any purpose. Neither Party by virtue of this Agreement shall have any right, power of authority to act or create any obligation, express or implied, on behalf of the other Party.

Notices

1. Every notice, demand or other communication under this Agreement shall:
 - 1.1 Be in writing, delivered by hand, or by registered AD post or Speed post AD or by fax number as notified by parties.
 - 1.2 Be sent to the parties at their principal place of business in India or to such other address as either party may in writing hereafter notify to the other party.
 - 1.3 Be deemed to have been received:
 - 1.3.1 When delivered by hand; at the time so delivered if during business hours on a business day for the recipient;
 - 1.3.2 If given by registered AD post or Speed post AD, 48 hours after it has been put into post, [To be confirmed] and
 - 1.3.3 If sent by fax or electronic mail (E-mail), at the completion of transmission during business hours at its destination or, if not within the business hours, at the opening of the next period of business hours, but subject to”
 - 1.3.4 Proof by the sender that it holds a printed transmission report confirming dispatch of the transmitted notice;
 - 1.3.5 The sender not receiving any telephone calls from the recipient, to be confirmed in writing, that the fax has not been received in legible form;
2. Governing Law and Jurisdiction: This Agreement shall be construed, interpreted, and enforced pursuant to the laws of India and all disputes arising out this Agreement shall be subject to jurisdiction of the appropriate Court of Delhi, India.

IN WITNESS WHEREOF, the Parties have hereunto set and subscribed their respective hands, the day, month and year first above written.

SIGNED AND DELIVERED for and on behalf of the Election Commission of India represented by Designation:

Name:

WITNESSES:

1.

2.

SIGNED AND DELIVERED by and on behalf of [Recipient]

Represented by its Authorized Signatory/ by Recipient himself, Mr./Ms. WITNESSES:

1.

2

Appendix-6 Technical Bid**A 1.1 Profile of the Bidder**

1.	Name of the Company	
2.	Year of incorporation	
3.	Nature of the Company (Registered Company or Partnership or Proprietary)	
4.	Registered Office Telegraphic Address	
	Office Telephone Number	
	Fax Number	
	Contact Person Name	
	Contact person Telephone Number Email Address	
5.	Name of Local Presence at Puducherry	
	Telegraphic Address	
	Office Telephone Number Fax Number	
	Contact Person Name Telephone Number Email Address	
6.	Registration Details Permanent Account Number and GST	
7.	Banker's Name, Address and Account Number	
8.	ESI Registration Number and ESI Remittance details for the last 3 years	
9.	PF Registration No. and PF Remittance details for last 3 years.	

Important Note:

Bidders should ensure that they have submitted all the required proof of documents as specified in the Tender document without fail. Bids received without the supporting documents to prove their eligibility are liable for rejection.

A.1.2. Check-list for Enclosures

Sl. No	Documents to be Submitted	Fill (Yes or No)
1	Filled Tender Technical Bid form and Price Bid Form	
2	Online Payment of EMD Amount	
3	Two part Bid submission	
4	Letter of Authorisation /Power of Attorney for signing the Tender document	
5	Report on the Architecture design of the Network and the plan of execution of the project for live streaming & recording of events at all check-posts, Polling Stations and Flying squad real time surveillance during the conduct of GEPLA 2026.	

Eligibility Criteria		
6	Certificate of Incorporation	
7	Copy of Purchase/Work orders received on or after 01.01.2020 and Completion Certificate received from the Customers	
8	Copies of Balance sheet and Profit & Loss Account for the Last 3 Audited Financial Years (2022-23, 2023-24, 2024-25) as a Proof for turnover	
9	Copies of Net worth Certificate for the period of last three years (2022-23, 2023-24, 2024-25)	
10	<p>Bidder should have executed minimum 3 projects of live streaming (audio & video from multiple locations) for not less than 100 checkpost locations in General Elections to Lok Sabha / Assembly Elections, Civic Elections of any State/ UT during the last 5 years.</p> <p style="text-align: center;">AND</p> <p>Bidder should have executed minimum 3 projects consisting Election live streaming for polling stations for not less than 1500 locations in any of Projects for General Elections to Lok Sabha / Assembly Elections, Civic Elections of any State during the last 5 years.</p> <p style="text-align: center;">AND</p> <p>Bidder should have experience in live streaming/Real-time surveillance using Body worn Camera.</p>	
11	Copy of MAF/Authorisation letter from the Cloud service provider for web streaming of Polling Stations to be submitted.	
12	Copy of the valid Certificate with respect to ISO 27001:2011 or higher/ISO 9001:2008 or higher or both.	
13	The Bidder should have valid PAN and GST registration and copy of GST & PAN submitted	
14	The Bidder should have valid ESI and PF registration and copy of ESI & PF Registration & remittance submitted	
15	Copy of the Letter of Undertaking as indicated in the tender document	
16	Technical Specifications Compliance Statement & Self Declaration Certificate of having physical stock atleast 50% of stock of the required specification at the time of bidding	

A 1.3 Details in support of Eligibility Criteria

Sl.No.	Description	Details to be furnished with Proof/Page no. To be indicted with Flags
1	The Bidder should be a Company Registered in India under the Indian Companies Act 1956	

2	Bidder should have an average annual turnover of Rs.2 Crores and above, in the last three audited financial years	
	2022-23	
	2023-24	
	2024-25	
3	Copy of the Work order/Agreements and Completion certificate	
4	Copy of MAF/Authorisation letter from the Cloud service provider to be submitted.	
5	Copy of the valid Certificate with respect to ISO 27001:2011/ISO 9001:2008/both	
6	Self-declaration certificate for not black listed by any Govt./Quasi Govt. agency	
7	Report on the Architecture design of the Network and the plan of execution of the project for live streaming & recording of events at all check-posts, Polling Stations and Flying squad real time surveillance during the conduct of GEPLA 2026.	
8	Technical Specifications Compliance to SLA Statement & Self declaration certificate on availability of 50% physical stock at the time of bidding	

Declaration:

I/We agree that the offer shall remain open for acceptance for a minimum period of 180 days stipulated in the Tender or such other period prescribed by Elections Department, Puducherry from the date of opening of the tender and thereafter until it is withdrawn by us by notice in writing duly addressed to the authority of opening the tender and sent by registered post with acknowledgement due or otherwise delivered at the office of the authority.

The EMD amount shall not bear any interest and shall be liable to be forfeited to Elections Department, Puducherry should I/We fail to abide by the stipulations to keep the offer open for a period mentioned above or fail to sign and complete the contract document as required by Elections Department, Puducherry and furnish the Security Deposit as specified in the terms and conditions of the contract. The EMD amount may be adjusted towards SD or refunded to me/us unless the same or any part thereof has been forfeited as aforesaid.

I/We agree to adhere with the schedule of implementation and deliver the items as specified in the tender.

I/We declare that the Price bid has been submitted without any conditions and strictly as per the Terms and Conditions of the tender document and I/We am/are aware that the Price bid is liable to be rejected if it contains any other conditions.

I/We declare that the information furnished in the tender is true to the best of my/our knowledge. If any false/fictitious information is found I/We agree to the rejection of the bids and consequence action.

Appendix – 7:**List of Infrastructure requirements to be provided by the bidder****A) At Check posts:** During period of code of conduct and on the Polling day:

Sl.No	Description	Nos. of check posts
1	IP Cameras as per specifications given in Appendix-8. (Two Cameras are to be fixed at each post facing both directions)	Puducherry – 19 Karaikal – 10 Mahe – 6 Yanam – 10 Addl. – 04 Total – 49
2	Internet connectivity	

Infrastructure requirement at Offices of CEO, DEOs, and RO's (Mahe & Yanam):

Sl.No	Description	Location & Quantity
1	LED TV 48" or higher	Puducherry – 3
2	Internet connectivity of Sufficient Speed to Meet SLA	Karaikal – 1 Mahe – 1
3	Centralized Help Desk in the Office of the CEO, DEOs, DC (Excise) and ROs of Mahe & Yanam regions with manpower.	Yanam – 1 Total – 6

The List given above is indicative and subject to change based on field situation as per the requirement of the Elections Department, Puducherry.

B) At Polling stations: During Pre-poll day and on the Polling day:

Sl.No	Description	Nos. of Polling stations
1	IP Cameras as per specifications given in Appendix-8. (i) One Camera is to be fixed inside the 1099 (approx.) Polling Stations as per ECI norms. (ii) If needed, additional camera is to be fixed outside the Sensitive Polling Stations (viz. 300 Polling Stations)	1099 Polling Stations (+) 300 Cameras at Sensitive booths
2	Internet connectivity with sufficient speed from a reputed service provider with good coverage at Polling stations and meet the SLA	

Infrastructure requirement at Offices of CEO, DEOs, and RO's (Mahe & Yanam):

Sl.No	Description	Location & Quantity
1	48" or higher LED TV with floor stand along with the following accessories: Resolution Full HD, Sufficient Cables, HDMI Ports, At least 20Watt Speaker,	Puducherry – 14 Karaikal – 4 Mahe – 1 Yanam – 1

	Remote Control with a Desktop/ Laptop for relay to the connected TV	Total	- 20
2	Internet connectivity with minimum of 100 Mbps speed to Meet SLA		
3	(i) Establishment of the centralized Help desk in the office of Chief Electoral Officer, DEOs (Puducherry & Karaikal) and All ROs with necessary manpower to manage, ensure the video recording of the streaming and sort out the complaints/issues coming up from the Polling stations. (ii) Sufficient Technical manpower(s) (min. 10 nos) may be required to be appointed at each Assembly Constituency to manage and fix the complaints/issues coming up from all Polling stations		

The List given above is indicative and subject to change based on field situation as per the requirement of the Elections Department, Puducherry.

Note:

(i) All the Hardware items (IP Cameras, LED TVs) are to be supplied on hire basis and can be taken back by the bidder after completion of the work/task.

(ii) List of Polling stations and Sensitive Polling Stations will be provided by the Elections Department, Puducherry.

During period of code of conduct and on the Polling day:

(C) At Flying squad:

Sl.No	Description	Nos. of Assembly Constituency
1	2 Body Worn cameras per Assembly Constituency as per specifications given in Appendix-8. (Two Body Worn Cameras are to be fixed for each Flying Squad Team	Puducherry – 46 Karaikal – 10 Mahe – 2 Yanam – <u>2</u> Total – 60
2	Internet connectivity	

Infrastructure requirement at Offices of CEO, DEOs, and RO's (Mahe & Yanam):

Sl.No	Description	Location & Quantity
1	LED TV 48" or higher	Puducherry – 3
2	Internet connectivity of Sufficient Speed to Meet SLA	Karaikal – 1 Mahe – 1
3	Centralized Help Desk in the Office of the CEO, DEOs and ROs of Mahe & Yanam regions with manpower.	Yanam – <u>1</u> Total – 6

The List given above is indicative and subject to change based on field situation as per the requirement of the Elections Department, Puducherry.

Appendix-8 Technical Specifications**7(A) for Check posts events****Specifications for Camera:**

Sl. No	Details	Compliance Yes/No
1	<ul style="list-style-type: none"> i. IP based HD cameras (facility of recording of Audio and Video) with local recordings (NVR) ii. Minimum 3 mega pixel camera resolution iii. Night vision capability iv. Wide angle with 30 / 170 degrees coverage v. Capability of 10x zooming vi. Minimum illumination of .05 lux vii. Camera should support 16-4096 kbps code rate viii. Camera should support constant bit rate / <ul style="list-style-type: none"> a. variable frame rate of up to 30 fps ix. Image control: Backlight compression, Automatic white balance, 3D digital noise Reduction, x. The display to be supported is 1920*1080. xi. UPS Power backup and extension boxes at Check posts 	

A4. Specifications for 48” or higher LED TV:

Sl. No	Descriptions	Compliance Yes/No
1	48” or higher display with floor stand with the following accessories: Resolution Full HD, Sufficient Cables, HDMI Ports, At least 20Watt Speaker, Remote Control, Should come with Inbuilt Browser or Laptop to be provided	

A5. Specifications Internet Connectivity:

Sl. No	Descriptions	Compliance Yes/No
1	Internet connectivity with minimum of 100 Mbps speed from a reputed service provider with good coverage at Check posts and meet the SLA	

7(B) for Polling Booth proceedings:**A. Specifications for Camera:**

Sl. No	Details	Compliance Yes/No
1	<ul style="list-style-type: none"> i. IP based HD cameras embedded with SD Card (facility of local recording of Audio and Video) ii. Minimum 3 mega pixel camera resolution iii. Night vision capability iv. Wide angle with 30 / 170 degrees coverage v. Minimum illumination of .05 lux vi. Camera should support 16-4096 kbps code rate vii. Camera should support constant bit rate / <ul style="list-style-type: none"> a. variable frame rate of up to 30 fps viii. Image control: Backlight compression, Automatic white balance, 3D digital noise Reduction, ix. The display to be supported is 1920*1080. x. Camera shall support inbuilt capability for storage slot to recode the entire proceedings. xi. Power backup 	

B. Specifications for 48” or higher LED TV:

Sl. No	Descriptions	Compliance Yes/No
1	48” or higher display with floor stand with The following accessories: Resolution Full HD, Sufficient Cables, HDMI Ports, At least 20Watt Speaker, Remote Control with a Desktop/ Laptop for relay to the connected TV	

C. Specifications Internet Connectivity:

Sl. No	Descriptions	Compliance Yes/No
1	Internet connectivity with sufficient speed from a reputed service provider with good coverage at Polling stations and meet the SLA	

7(C) for Flying Squad Real-time surveillance:**Specifications for Camera:**

Features		Description
1.	Sensor	Ultra Low Light 1” CMOS Sensor or better
2.	Booting Time	< 6 Seconds (From “Power ON” to “Recording”)
3.	Lens (HOV)	120° or better

4.	Video Output	2 inch Full HD LCD Screen
5.	Recording Resolution	1920 x 1080
6.	Frame rate	1080p@60, 1080p@30, 720p@60, 720p@30 (All four options to be available)
7.	Compression	H.264/H.265/MP4/TVI
8.	Audio input & format	1 Input (Built in Mic) or more + AAC format
9.	Storage/ Recording	Built in 64 GB or Higher SSD Card and expandable up to 256 GB using external SSD card slot.
10.	IR	Up to 10 Meters at 0 lux with Visible shape image
11.	USB	1 x USB 3.0 or USB-C for charging, communication with PC, connect external HD Camera
12.	Protocol	TCP/IP, RTSP, RTMP
OTHER SPECIFICATIONS		
13.	Other Features/ Connectivity	SIM or eSIM, GPS, Bluetooth, G Sensor, Electronic/Optical Image Stabilization
14.	OSD Burn In	Burn in date, time, device ID, location
15.	Playback with inbuilt speaker	Support local playback of video and search video files by time alarm etc.
16.	Player	Play back video files on the PC and analyse data information in the file.
17.	Time	Synchronize date and time with GPS, Internet, PC
18.	Charging	Charging time: 90% or more battery charged within 3-4 Hours (USB cable should also be used for data transmission)
19.	Operating Conditions	Temperature : Minus 20°C to plus 45°C Upto 80% Humidity
20.	Battery capacity	3200 mAh or better for continuous recording up to 12h
21.	Weatherproof	IP67 or latest standards
22.	Password Protection	To Set an Administrator Password
23.	Drop Test	2 Mtrs
24.	Mounting System	Clip / Belt / Harness
25.	Charger/Charging System	Compatible

Specifications for 48" or higher LED TV:

Sl. No	Descriptions	Compliance Yes/No
1	48" or higher display with floor stand with the following accessories: Resolution Full HD, Sufficient Cables, HDMI Ports, At least 20Watt Speaker, Remote Control, Should come with Inbuilt Browser or Laptop to be provided	

Specifications Internet Connectivity:

Sl. No	Descriptions	Compliance Yes/No
1	Internet connectivity with minimum of 100 Mbps speed from a reputed service provider with good coverage at Check posts and meet the SLA	

Appendix - 9**Price Bid**

Tender Ref no. :1/Elections/CEO/GEPLA-2026

(A) Tender for Live Streaming and recording of events at all Check posts, Live Streaming and recording of all Polling Booth proceedings and Flying Squad Real-time surveillance of the UT of Puducherry during the conduct of General Elections to Puducherry Legislative Assembly 2026.

Sl. No.	Item Description	Nos.of quantity required (approx. & subject to change) (A)	UNIT RATE per day (for 24 Hours) (excluding GST) Rs. P (B)	value C = A * B	GST @ 18% (D)	TOTAL AMOUNT E= (C +D)	TOTAL AMOUNT In Words
1	2	3	4	5	6	7	8
1	CCTV surveillance (live Streaming and Recording) of the events at Check posts of all regions borders of the UT of Puducherry, with the required Infrastructure (2 cameras each are to be installed for 49 locations). (Min. requirement will be 30 days, subject to change)	98 (approx. & subject to change)		0.0000	0.0000	0.0000	INR Zero Only
2	Provision of LED TV 48" or higher at CEO's / DEO's / DC(Excise) / RO's at Mahe & Yanam region (Min. requirement will be 30 days, subject to change)	6 (approx. & subject to change)		0.0000	0.0000	0.0000	INR Zero Only

3	<p>Live Streaming and Recording of the events at 1099 Polling Stations for the conduct of GEPLA 2026 in the UT of Puducherry (Puducherry, Karaikal, Mahe and Yanam regions), with the required Infrastructure (As per Appendix 7 of the tender document).</p> <p>Additionally, 300 nos. of Camera is to be fixed outside the Sensitive Polling Stations.</p>	1399 (approx. & subject to change)		0.0000	0.0000	0.000	INR Zero Only
4	<p>Provision of LED TV 48" or higher with internet connectivity at Offices of CEO / DEOs / ROs at Puducherry, Karaikal, Mahe & Yanam region to view the events of all Polling stations in the UT of Puducherry</p>	20 (approx. & subject to change)		0.0000	0.0000	0.000	INR Zero Only
5	<p>Flying Squad Real-time surveillance of all regions borders of the UT of Puducherry, to meet the SLA with the required Infrastructure.</p> <p>(Min. requirement will be 30 days, subject to change)</p>	60 (approx. & subject to change)		0.0000	0.0000	0.000	INR Zero Only
6	<p>Provision of LED TV 48" or higher at CEO's / DEO's / RO's at Mahe & Yanam region.</p> <p>(Min. requirement will be 30 days, subject to change)</p>	6 (approx. & subject to change)		0.0000	0.0000	0.000	INR Zero Only
Total in Figures						0.000	INR Zero Only
Quoted Rate in Words	INR Zero Only						

(This is an approximate number. The payment would be made as per the exact number of Check posts covered under live streaming, Polling stations covered under web streaming and as per the exact number of Body worn Camera used for Flying Squad Real-time surveillance). The above price bid is to be submitted online through the web site <https://pudutenders.gov.in>

Note: The bidder is enabled to make their bids alone at column no.4 for all six items mentioned above.

Appendix – 10**INSTRUCTIONS FOR ONLINE BID SUBMISSION**

1. The bidders are required to submit soft copies of their bids electronically on the e-Procurement Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the e-Procurement Portal, prepare their bids in accordance with the requirements and submitting their bids online on the e-Procurement Portal.

More information useful for submitting online bids on the e-Procurement Portal may be obtained at: <https://pudutenders.gov.in>.

2. REGISTRATION

- i. Bidders are required to enroll on the e-Procurement module of the e-Procurement Portal (URL: <https://pudutenders.gov.in>) by clicking on the link “Online bidder Enrolment” on the e-Procurement Portal which is free of charge.
- ii. As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- iii. Bidders are advised to register their valid e-mail address and mobile numbers as part of the registration process. These would be used for any communication from the e-Procurement Portal.
- iv. Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any of the Certifying Authority recognized by CCA India (e.g. nCode, eMudhra etc.), with their profile.
- v. Bidder then log-in to the site through the secured log-in by entering their user ID / password and the password of the Digital Signature Certificate.

3. SEARCHING FOR TENDER DOCUMENTS

- i. There are various search options built in the e-Procurement Portal, to facilitate bidders to search active tenders by several parameters. These parameters include Tender ID, Organization Name, Location, Date, Value, etc.
- ii. Once the bidders selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the e-Procurement Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- iii. The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the helpdesk.

4. PREPARATION OF BIDS

- i. Bidder should take into account corrigendum published on the tender document before submitting their bids.
- ii. Please go through the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents – including the name and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- iii. Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document and generally they can be in PDF format. Bid documents

may be scanned with 100 dpi which helps in reducing size of the scanned document. Maximum size of the bid document shall not exceed 35 MB.

5. **SUBMISSION OF BIDS**

- i. Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission date/time. Bidder will be responsible for any delay due to other issues.
- ii. The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- iii. All the documents being submitted by the bidders will be encrypted using PKI encryption techniques to ensure secrecy of data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. Confidentiality of bids is maintained using the Secured Socket Layer (SSL) 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using Department's bid opener's public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- iv. The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- v. Upon the successful and timely submission of bids (i.e. after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission acknowledgement which is downloadable/printable. This acknowledgement may be used as an entry pass for any bid opening meetings.

6. **ONLINE PAYMENT OF EMD**

The bidders have the option to make payment of EMD through the following modes:

- i) Internet Banking
- ii) NEFT/RTGS.

In Internet banking, bidders shall make payments using his/her internet Banking enabled account with any of the banks listed in the Annexure enclosed. The Payment Gateway will display a list of banks wherein the bidder has to choose his bank. Upon selection, the bidder will be taken to the login page of his/her bank. The bidder has to Login and proceed for paying the Tender fees/EMD. If the transaction is successful, system will be redirected to the e-Tendering portal for submission of bid.

To facilitate Bidders who do not have Internet banking facility, payment can be made offline through NEFT/RTGS mode. In this option, the bidder has to take print-out of the NEFT/RTGS payment Challan auto-generated by the system and visit his/her bank to remit the requisite amount. Once payment is received in the pooling account, the bidders will be able to proceed for bid submission by feeding the Unique Transaction Reference (UTR) number in the e-Procurement portal. It is advised that the bidders make payment one day in advance for validation purpose.

Bid submission can be done immediately when EMD/Tender fee is paid through "Internet Banking" mode when compared to NEFT/RTGS mode of payment.

During evaluation of tender, EMD of unsuccessful bidders will be automatically refunded to the bidder's account from where they initiated payment.

7. **ASSISTANCE TO BIDDERS**

For Training/clarification regarding online bid submission, contact e-Procurement Cell, 3rd Floor, Chief Secretariat, Puducherry. Help-Line: (0413) 2220225

List of Banks available at present with the ICICI Bank-Payment Gateway

Sl. No	PARTICULARS
1	Allahabad Bank
2	Andhra Bank
3	Axis Bank
4	Bank of Bahrain and Kuwait
5	Bank of Baroda
6	Bank of India
7	Bank of Maharashtra
8	Canara Bank
9	Central Bank of India
10	City Union Bank
11	Corporation Bank
12	CSB Bank Ltd
13	DCB BANK Personal
14	Deutsche Bank
15	Dhanlaxmi Bank
16	Federal Bank
17	HDFC Bank Retail
18	ICICI Bank
19	IDFC First Bank
20	Indian Bank
21	Indian Overseas NetBanking
22	Indusind Bank
23	Jammu and Kashmir Bank
24	Karnataka Bank
25	Karur Vysya Bank
26	Kotak Mahindra Bank
27	Lakshmi Vilas
28	Oriental Bank Of Commerce
29	Punjab and Sind Bank
30	Punjab National Bank
31	RBL Bank Limited
32	Shamrao Vithal Co-op. Bank Ltd
33	South Indian Bank
34	Standard Chartered Bank
35	State Bank of India
36	Syndicate Bank
37	Tamilnad Mercantile Bank
38	UCO Bank
39	Union Bank of India
40	United Bank of India
41	Vijaya Bank
42	Yes Bank