## GOVERNMENT OF PUDUCHERRY ABSTRACT

Information Technology - Facilitating services through Common Services Centres (CSC) by enabling implementation of State Portal, State Services Delivery Gateway (SSDG) and Electronic Forms across the State.

## INFORMATION TECHNOLOGY SECRETARIAT

G.O. Ms. No. ) /DIT/SSDG&SP/2010

Puducherry, dated 30, 4, 2010

## ORDER:

Whereas the National e-Governance Plan (NeGP) of the Government of India aims to make all Government services accessible to the common man in his locality, through common service delivery outlets and ensure efficiency, transparency and reliability of such services at affordable costs to realize the basic needs of the common man.

- 2. Whereas the Government of Puducherry desires to create a mechanism to deliver public services by utilizing the network of the Common Services Centres.
- 3. Whereas the State Government is implementing State Portal (SP), State Service Delivery Gateway (SSDG) and Electronic Forms project.
- 4. Whereas State Portal/State Service Delivery Gateway/Electronic Forms project entails delivery of the services through Common Service Centres (CSCs) by leveraging the common infrastructure [State Wide Area Network (SWAN), State Data Centre (SDC), etc.] and develop the applications and infrastructure required for deployment of State Portal and State Service Delivery Gateway (SSDG) for the State which will enable citizens to download forms and submit their applications electronically through a common gateway.
- 5. Whereas this initiative facilitating Electronic Service Delivery will provide significant benefits to citizens, especially in the form of a single gateway to citizen for service delivery.
- 6. Whereas State Portal/State Service Delivery Gateway/Electronic Forms project will enable citizen to fill the form either online or offline at CSC and submit it electronically to the concerned office of the concerned Department. While the submitted e-Form will be routed through State Service Delivery Gateway (SSDG) to the respective field office of the concerned Department responsible for providing that particular service, State Portal (SP) will give information about the services and would host all the e-Forms.
- 7. And, therefore, the Government of Puducherry intends to inform the general public that it is intended to deliver services to the citizens through Common Service Centres (CSCs), State Portal (SP), along with State Service Delivery Gateway (SSDG) electronically.

/By order of the Chief Secretary/

SPECIAL SECRETARY (IT)

To

The Director,

Directorate of Information Technology,

Puducherry.

## Copy to:

The Director, Directorate of Stationery and Printing, Puducherry.

With a request to publish the notification in the Government Gazette and send 15 copies of the same to the Directorate of Information Technology, Puducherry.